

# Activate the Highest Level of Family Financial Protection With Carefull

We all get suspicious emails and fake texts asking for personal information and money...or know someone with a parent that has fallen victim to a financial scam.

With digital thieves and scammers becoming more sophisticated, you and your loved ones need powerful tools to safeguard your money. As an Inspire or Private Wealth Client, Synovus is pleased to provide you with Carefull, the industry-leading financial safety service.

Carefull's AI-powered protections keep you safe from threats like fake charities, dark web data leaks, credit fraud, hidden overcharges, home title scams, and even theft by someone you may have trusted. It keeps your passwords and documents safe. Carefull even extends beyond your Synovus accounts to any outside accounts and cards you wish to protect — including for a loved one who may need a second set of eyes on things.

If issues do arise, you'll also now have \$1 million of Identity Theft Insurance, and Carefull's award-winning white-glove care team on your side. All because you're with Synovus.

As a bonus: your membership also allows you to give Carefull protections to another person, even if they are not yet a Synovus customer. For those with aging parents, Carefull looks for the latest senior scams that target those over 60, and even the simple money mistakes that sometimes happen with age. Turn on Trusted Contact alerts to help keep you in the loop while keeping them safe and independent.

Let Carefull stay ahead of the latest scams so you don't have to. Activate your complimentary Carefull membership today.

## Key features and benefits



### Expert customer service

Access to US-based fraud and scam experts to answer any questions you might have to keep your money safe, including:

- Guidance on the complex challenge of identifying and unraveling all types of scams
- Answering all questions you might have to keep your finances protected
- Expertise and advice related stopping elder financial fraud and senior exploitation
- Support through interactions with credit bureaus to institute a credit freeze or fraud lock
- Expertise and guidance to remediate any damage from identity theft, including navigating claims on the \$1 million of Identity Theft Protection



### 24/7 monitoring of bank, credit card, and investment accounts

Carefull monitors Synovus and non-Synovus accounts for the latest threats, unusual patterns, signs of fraud and scams, and even common money mistakes

You receive notifications about any potentially concerning transactions, risks or patterns with a clear path to resolution for any issues

You also have the ability to share alerts with trusted family that may be helping out



### Identity monitoring

Dark web monitoring scours websites, blogs, peer-to-peer networks and chat rooms and notifies you if your personal information is found. Monitored information includes:

- Social Security Number
- Passport
- Address
- Driver's License
- Email
- Phone
- Passwords



### Credit monitoring

#### 24/7 monitoring and alerting

Carefull alerts you about any event on your credit report, including any changes to your credit profile—such as new inquiries, accounts opened, address or employer changes and bankruptcy

#### Change of address monitoring

Carefull notifies you in the event that they discover a new address report on your credit file, a request to alter your address, a new lease, an application for a credit line using a new address, or your consent to be a user/co-signer for someone else



### \$1 million in Identity Theft Insurance

Reimbursement of up to \$1 million with \$0 deductible for expenses associated with identity theft recovery

- Lost wages or income
- Attorney and legal fees
- Stolen funds



### Home title monitoring

#### Quarterly home title scans

Alerts of any new activity to protect against fraudulent title changes



### Document & password vault

#### Encrypted document & password storage

A secure digital Vault to store critical documents, passwords, and emergency contacts in a single place

#### Secure password generation

Carefull generates and stores new secure passwords as needed



### Educational content on fraud and scams

#### Timely articles and advice on the latest fraud and scams

Access to Carefull's library of 250+ articles to get ahead of fraud and scams, plus additional articles on helping aging parents with money, dementia and Alzheimer's, and more



### Trusted Contacts

Name trusted contacts and give them view-only access to any or all of your accounts being monitored, transaction alerts, and Vault content



### Complimentary membership for a loved one

Each Carefull membership comes with a no-cost second membership for a loved one. When you sign-up, send an invite to a spouse, parent, adult child, or friend who you think would benefit from Carefull's protections

US-based customer support is available via chat, email, and phone to help address any technical, fraud or scam related issues.

For more information about our financial protection services, reach out to our partners at Carefull 833-836-0050.

Terms of service, privacy policy, disclosures, and details available at [www.getcarefull.com](http://www.getcarefull.com)

