



SYNOVUS

Award-Winning Financial Protection from Carefull

The best defense against scams and fraud for your identity, credit, and finances, free as a client of Synovus.



Investment
News

The
New York
Times

BARRON'S



Forbes

AARP

We all get suspicious emails and fake texts asking for personal information and money...or know someone with a parent that has fallen victim to a financial scam.

With digital thieves and scammers becoming more sophisticated, you and your loved ones need powerful tools to safeguard your money. As an Inspire or Private Wealth Client, Synovus is pleased to provide you with Carefull, the industry-leading financial safety service.

Carefull's AI-powered protections keep you safe from threats like fake charities, dark web data leaks, credit fraud, hidden overcharges, home title scams, and even theft by someone you may have trusted. It keeps your passwords and documents safe. Carefull even extends beyond your Synovus accounts to any outside accounts and cards you wish to protect — including protections for a loved one who may benefit from a second set of eyes.

If issues do arise, you'll also now have \$1 million of Identity Theft Insurance, and Carefull's award-winning white-glove care team on your side. All because you're with Synovus.

As a bonus: your membership also allows you to give Carefull protections to another person, even if they are not yet a Synovus customer. For those with aging parents, Carefull looks for the latest senior scams that target those over 60, and even the simple money mistakes that sometimes happen with age. Turn on Trusted Contact alerts to help keep you in the loop while keeping them safe and independent.

Let Carefull stay ahead of the latest scams so you don't have to. Activate your complimentary Carefull membership today.

Synovus
INSPIRE

As an Inspire client, Synovus is pleased to provide you with Carefull, an industry-leading financial safety service. Not an Inspire client? Visit your local Synovus branch to open an Inspire checking account.



Covers you and a loved one

Each Carefull membership comes with a no-cost second membership for a loved one. You can send an invite or sign up on behalf of a spouse, partner, parent, adult child, or friend.



24/7 protection for your bank, credit card, and investment accounts.

AI-powered defense and alerting for an unlimited number of Synovus and non-Synovus accounts.



Access to live, US-based fraud and scam experts

We're here to provide support and answer any questions you might have to keep your money and identity safe.



Home Title Monitoring

Quarterly home title scans
Alerts of any new activity to protect against fraudulent title changes and change-of-address fraud.



\$1,000,000 Identity Theft Insurance

Reimbursement of up to \$1 million with \$0 deductible for expenses associated with identity theft recovery.



Identity Protection

Dark web monitoring scours hidden networks and chat rooms for your passwords and other personal data. We notify you immediately if your vital personal information is found.



Credit Protection

24/7 monitoring and alerting for any event on your credit report, including any changes to your credit profile—such as new inquiries, accounts opened, address or employer changes and bankruptcy.



ScamCheck

Our powerful new tool that instantly identifies potential scams. Simply upload suspicious texts, messages, emails, letters, or documents and get immediate analysis and guidance.



Carefull's US-based customer support is available via chat, email, and phone to help address any technical, fraud or scam related issues.

Call **833-836-0050** for Carefull support or more information.

Mon-Fri: 9am-9pm EST / **Sat & Sun:** 12pm - 6pm EST

Terms of service, privacy policy, disclosures, and details available at www.getcarefull.com

Separate enrollment and valid email address required.

Synovus Bank, Member FDIC. Only bank deposit accounts are FDIC insured.

Never give out your username, password, secure access code, or token. This is a serious threat. Synovus will never ask for this information. Any caller who asks for this information is not calling from Synovus. Protect yourself. Hang up and call 1-888-SYNOVUS (1-888-796-6887). Do not call the number back that was on your call log.

Some electronic banking services ("Services") made available to you by Synovus require you to use credentials including without limitation, passwords, user ids, tokens, multi-factor authentication, or other means of authentication, or any combination of the foregoing ("Credentials"). You authorize us to follow any instructions you or anyone else enters through any Services using your Credentials. Because your Credentials can be used to access money from, and information about, your accounts, you should treat your Credentials with the same degree of care and secrecy that you use to protect your automated teller machine card, personal identification number, or other sensitive personal financial data. You agree not to give your Credentials, or make them available, to any person not authorized to access your accounts, and you agree that we may conclusively presume that if your Credentials are used, such use is by you, including, without limitation, any of your authorized representatives or Users.