The Cyber Security Symposium Series

Is your business ready for the next cyber security threat?

December 17, 2020

Presented by





Today's Webinar: Housekeeping Items

- Today's webinar is being recorded.
- Attendees will be in listen mode with microphones automatically muted upon entry.
- For optimized viewing, we suggest that you change the screen view by hovering over the top right of speaker panels and choose Side by Side View.
- Questions are encouraged. Please enter them into the Chat feature.

Agenda

- Welcome & Introductions
- Challenges
- What you need to know
- What you can do
- What resources are available to help
- Q&A
- Closing Remarks

Host and Moderator



Kevin GillenSymposium Host

Market Executive SW FLA, Synovus



Mary HarringtonSymposium Moderator

Treasury & Payment Solutions, Synovus

Panelists



Enrique FernandezDirector of Financial Crimes Unit, Synovus



Serge Jorgensen

Founding Partner and Chief
Technology Officer, Sylint Group



Byron Shinn
CPA and Engagement Partner,
Carr Riggs & Ingram, CPA, LLC

424%

The percentage increase in cyber breaches last year

14%

Percentage rating their ability to mitigate cyber risks and attacks as highly effective.

52%

Data breaches caused by human error and system failure

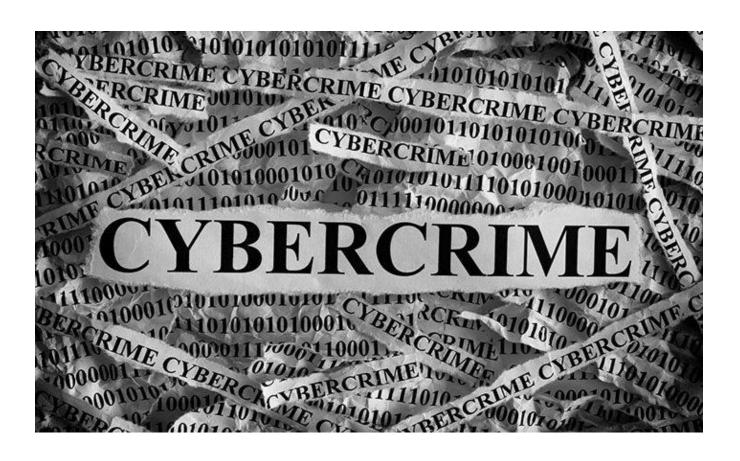
\$383,365

Cost of cyber attacks caused by compromised employee passwords

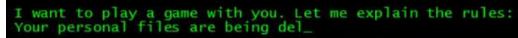
3%

Cyber security budget should be at least 3% of a company's total spending.

Cybercrime To Cost The World \$10.5 Trillion Annually By 2025



Challenges



Maze Ransomware

Dear SYSTEM, your files have been encrypted by RSA-2048 and ChaCha algorithms

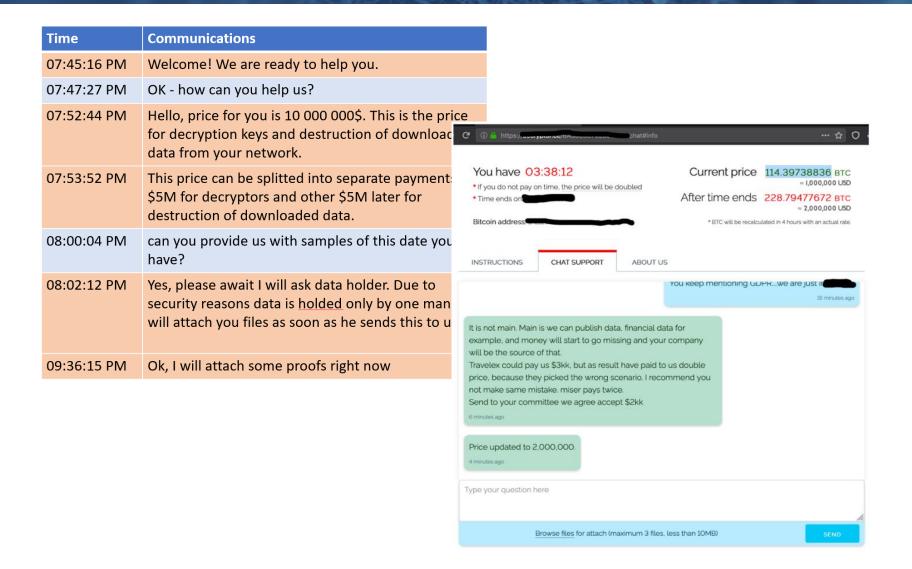
The only way to restore them is to buy decryptor

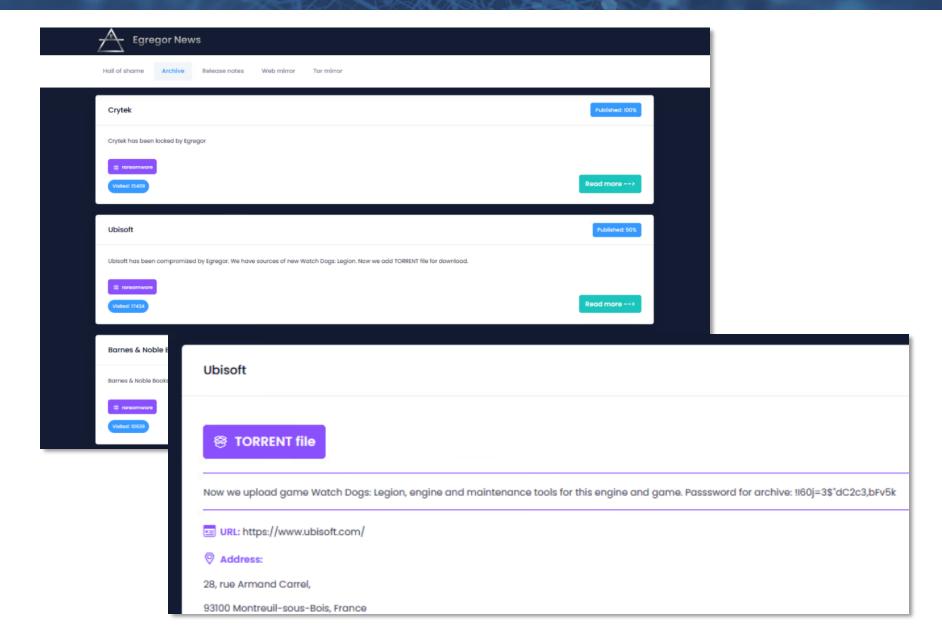
These algorithms are one of the strongest You can read about them at wikipedia

If you understand the importance of situation you can restore all files by following instructions in DECRYPT-FILES.txt file

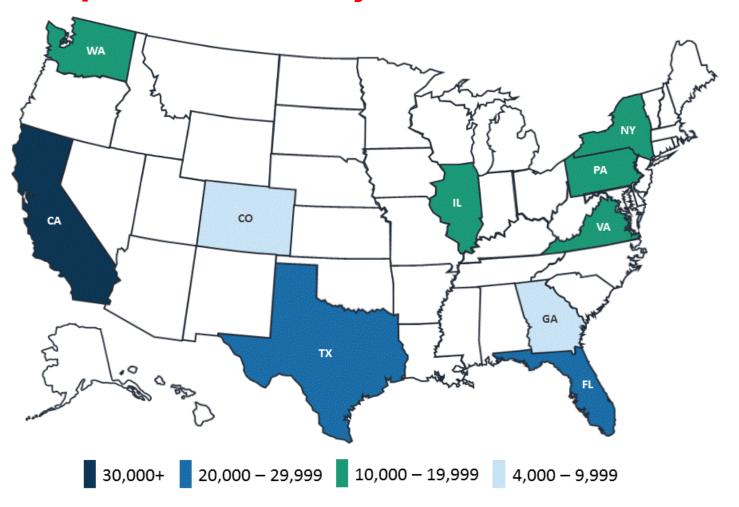
You can decrypt 3 files for free as a proof of work
We know that this computer is a server in corporate network
So we will give you appropriate price for recovering







Top 10 States by number of Victims



Challenges

- 76% of small businesses experienced a cyber attack in the last 12 months
- Risks lie both inside & outside your companies
 - 69% of breaches were perpetrated by outsiders
 - 34% involved internal parties
 - 2% involved partners
- There are many different tactics to defend against
 - 52% of breaches caused by human error & system failures
 - 33% included social attacks & social engineering
 - 30% caused by phishing
 - 28% involved malware (delivered via email in 94% of cases)
 - 27% driven by stolen credentials
 - 15% included misuse of privileges by insiders

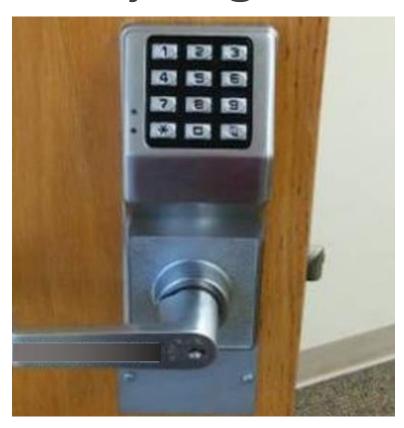
What you need to know

- Cybersecurity represents a major risk to every company, whether you're a target of a ransomware attack, theft of intellectual property, exposure of customer information, financial crimes, every company is at risk
- Cyber isn't just the IT or Information Security area's responsibility you need to create an awareness and a culture where everyone has a stake in cybersecurity
- **Understand what your most valuable assets are** your "crown jewels", and what the risks are to their security. For example, how would you know if confidential data left your company?
- Cyber risk What are your greatest cyber risks, why are they considered your greatest risks, what are you doing to manage them?
 What are the trends in your industry, region, etc.? How are you managing third-party risk? What is company's potential financial loss from a cyber event.
- Threats Do you understand who our likely adversaries are and what they are most likely to attack? How do you gather threat intelligence?
- What are your breach detection and response capabilities? Are you practicing what to do in the event of a breach or security incident?
- Program Maturity How does your security program compare to industry peers? What are your biggest cybersecurity gaps and what are we doing to mitigate them?
- Security investments (people, \$) Are you spending more or less than your peers? How effective is your security spending? How is budget allocated among prevention, detection, and mitigation?
- Third-party security assessments have you had an Independent risk assessment of your security program?
 - 3rd party security ratings, penetration tests, audit or regulatory assessments

How do they get in?



Everything's Secure







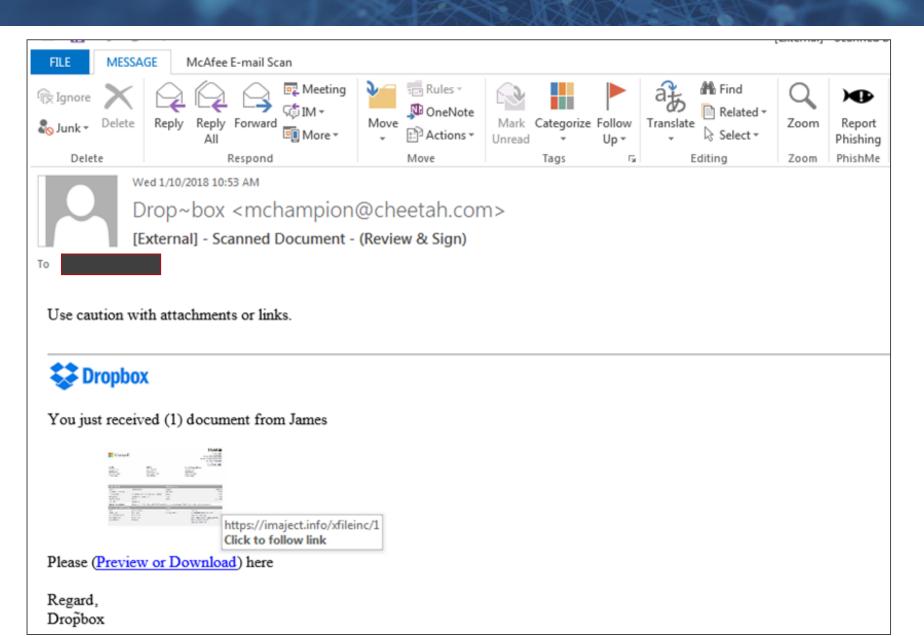
Or convenient?





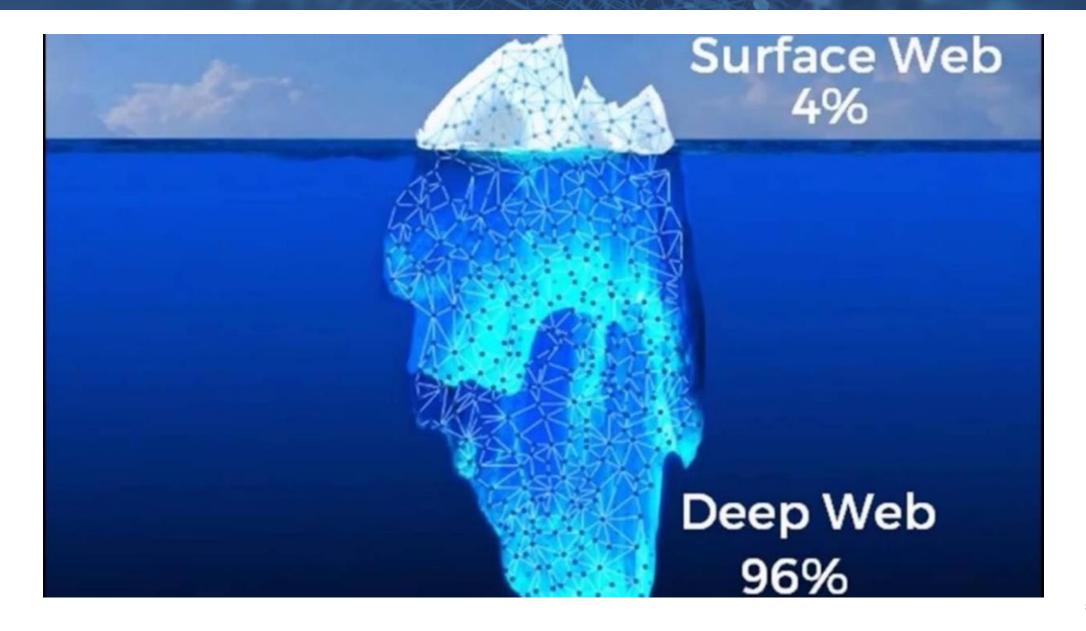


Phishing Example

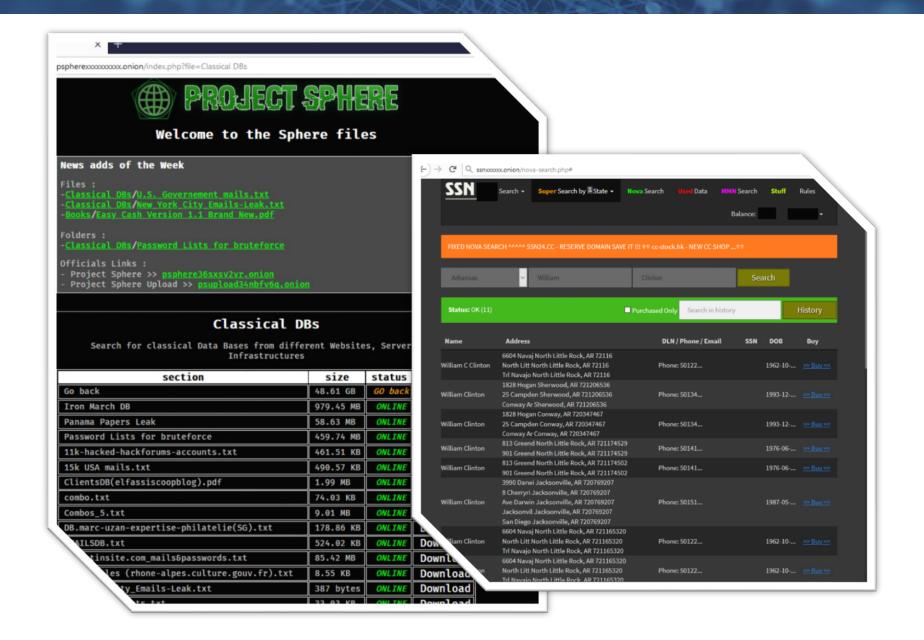


IRS Tips from Dec 2020

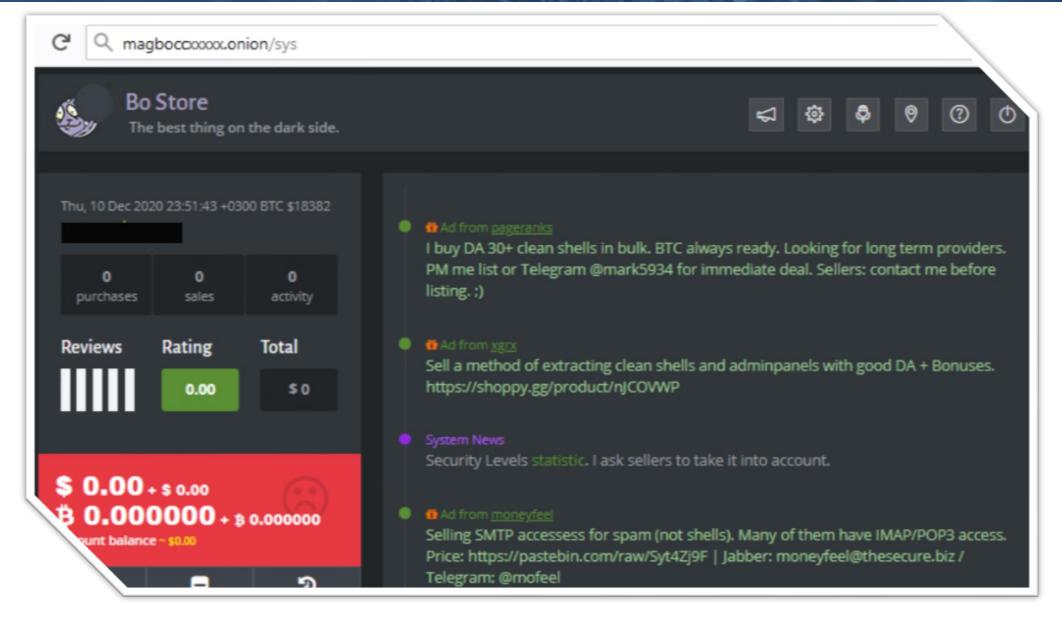
- Protect personal and financial information online
- Use security software for computers and mobile phones
- Don't fall for Phishing scams
- Use strong and unique passwords
- Use Multi-Factor Authentication whenever possible (MFA)
- Shop only secure websites (https in web address)
- Avoid shopping on public ("free") Wi-Fi
- Get an Identification Protection PIN from Treasury (available for all)
- Send data encrypted AND double check the recipient address



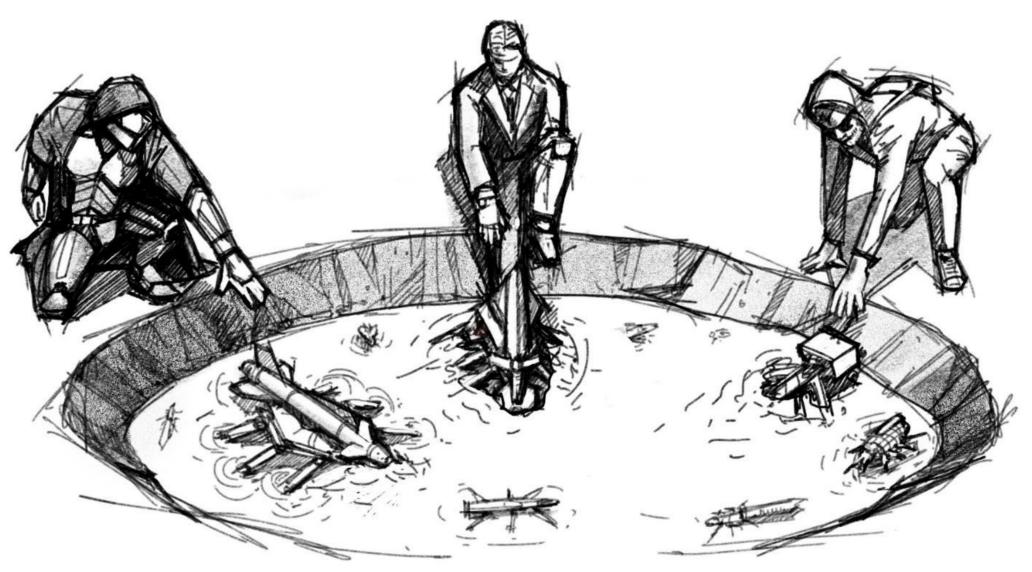
Dark Web



Dark Web



Dark Web

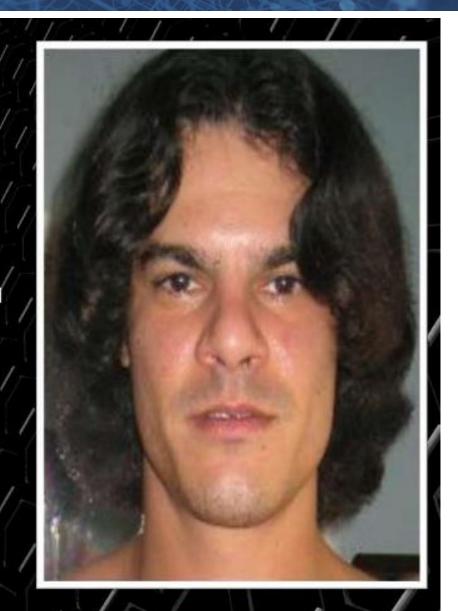


Albert "segvec" Gonzalez

- Born in 1981
- An American Computer Hacker & Computer Criminal
- ShadowCrew screen name "CumbaJohnny"

Trafficked stolen credit and ATM card numbers

- Hacked the databases of TJX
 Companies 45.6 million credit and
 debit card numbers
- Heartland Payment Systems, Citibank
- Hacked computer systems of the government of India
- Arrested on May 7, 2008 was sentenced to prison for 20 years



Jonathan James

- Born on December 12,
 1983, United States of America
- c0mrade
- Hacked software of NASA
- Hacked software of DOD Between August 23, 1999, and
 October 27, 1999
- Arrested and sentenced to six/ months
- Died on May 18, 2008



Ross Ulbricht

- Born in 1984
- An American Cyber Criminal
- Eagle Scout, BS in Physics & Masters in Materials Science
- Pseudonym "Dread Pirate Roberts"
- Created darknet market website Silk Road in 2011
- "I am creating an economic simulation to give people a first-hand experience of what it would be like to live in a world without the systemic use of force"
- Site was designed to use Tor for anonymity and bitcoin for currency
- Arrested in 2015 & sentenced to life in prison





WANTED BY THE FBI

CONSPIRACY TO COMMIT COMPUTER FRAUD; CONSPIRACY TO COMMIT WIRE FRAUD; WIRE FRAUD; AGGRAVATED IDENTITY THEFT; CONSPIRACY TO COMMIT MONEY LAUNDERING

GRU HACKING TO UNDERMINE ANTI-DOPING EFFORTS



Dmitriy Sergeyevich Badin



Malyshev



Alexey Valerevich Mini



Aleksei Sergeyevich Morenets



Evgenii Mikhaylovio Sarehriakov



Clieg Mikhaylovic Snhriknu



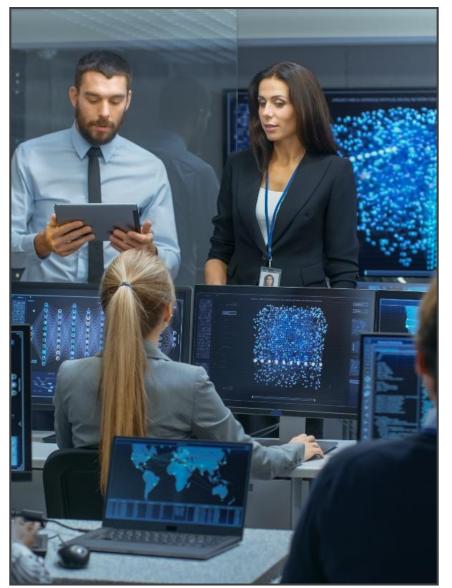
Ivan Sergeyevich Vermakov

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Be Prepared

- Review current company policies & procedures including regular updates as your business grows and adapts.
- Review with legal counsel for protection
- Review insurance and its limitations
- Discuss areas of improvements with IT
- Consider leveraging a third party to assess current security posture and provide recommendations



Top 30 Passwords

1. 12345	13.Aa123456.	25.11111
2. 123456	14.iloveyou	26.ashley
3. 123456789	15.1234	27.00000
4. test1	16.abc123	28.000000
5. password	17.111111	29.password1
6. 12345678	18.123123	30.monkey
7. zinch	19.dubsmash	
8. g_czechout	20.test	
9. asdf	21.princess	
10.qwerty	22.qwertyuiop	
11.1234567890	23.sunshine	
12.1234567	24.BvtTest123	

Risk Assessments & Response Plans

- Engage in an Overall Risk Assessment
 - Identify and prioritize areas to address immediately
 - Identify User Access Routes & Methods
- Cyber requirements for Department of Defense
 Prime and Subcontractors are no longer voluntary
- Review or Develop
 - Communication and recovery plans
 - System Security Plan (SSP) with verifiable and auditable requirements
 - Written Incident Response Plan (WISP)

Actions to take now

- Conduct ongoing training for employees on security issues and hold them accountable to follow all processes and procedures
- Don't use email for financial transactions without verification.
- Manage user IDs & passwords and use multifactor authentication wherever possible
- Keep computers and other devices updated with latest releases & patches
- Create (and test) backups for all important information
- Pay attention to all devices connected to your network, not just computers ("Internet of Things")
- Secure your wireless network and don't allow guest access to your company network
- Bring in outside expertise to assess your risk and test your security
- Develop and document a cybersecurity plan and test it

Key Takeaways

- Security is everyone's responsibility
 - Train your employees and hold them accountable
- Don't rely on emails for financial transactions
 - Verify requests and have sound business processes
- Backup your critical information regularly
 - Test your backup to assure it is functioning correctly
- Understand your contract when you use 3rd party services
 - Be clear on scope, responsibilities, and service levels
- Have an Incident Response Plan in place
 - Know how to respond and have contacts established

What resources are available to help

Take advantage of the resources and information that is available

- FBI Internet Crime Complaint Center (IC3)
 - https://www.ic3.gov/default.aspx
- Federal Trade Commission
 - https://www.ftc.gov/system/files/documents/plain-language/pdf0205-startwithsecurity.pdf
- U.S. Small Business Administration (SBA)
 - https://www.sba.gov/managing-business/cybersecurity
- U.S. Department of Homeland Security U.S. Computer Emergency Readiness Team (US-CERT)
 - https://www.us-cert.gov/ccubedvp/smb
- Synovus
 - Safety and Security https://www.synovus.com/contact-us/safety-and-security/
 - Personal Resource Center https://www.synovus.com/personal/resource-center/#security

Q&A

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Thank you for attending

A brief survey will sent to you from Events@Synovus.com. Thank you in advance for your time and feedback.













Kevin Gillen
Symposium Host

Market Executive SW FLA, Synovus

Kevin has over 40 years' experience in the banking industry. He is Market Executive for Synovus Bank in the Florida Division comprised of 72 full service commercial branches. Kevin supports the commercial, business banking and retail sales, marketing and business development strategy and new hire on boarding for the commercial and business bankers in Florida.

He was previously Director of Supply Chain Strategy for Private Eyes Inc. and 4506 Transcripts; two companies, same ownership. Private Eyes is a Global Employment Background & Drug Screening Company. 4506 Transcripts.com is a large IRS bulk approved vendor for tax transcripts integrated with Fannie Mae, Ellie Mae.

Kevin was Executive Vice President, Retail Lending Director for TD Bank which included a \$36Bn residential mortgage and home equity portfolio. He was responsible for product development, pricing, secondary market sales, risk, US sales.

Prior to this role, Kevin was, EVP- Head of Retail Strategy and Solutions for TD Bank. He was responsible for US Retail Sales, Operations, Distribution, Risk, ATM and the Contact Centers. Total operating budget was \$1.6Bn with 14,000 employees.

Previously, Kevin was the Regional President for TD Bank's Florida market; overseeing retail, consumer, commercial & middle market lending, government banking, and cash management. His former roles include Market President for Metro D.C., New York, New Jersey and Pennsylvania.

Prior to joining TD Bank, he was a member of Summit Bank's senior leadership team for 19 years and was the Regional President for the bank's New Jersey business.

He was appointed by former Florida Governor Scott to the Enterprise Florida Board. He was on the board for The Broward Workshop and the Florida Bankers Association.

He was a member of SHRM and the Sarasota / Manatee SHRA Chapter; College Relations Chair, board member for Family Success Institute and a pre-IPO mortgage service firm. He is Chair for Jesus Father of the Poor Clinic – Haiti. He is an advisory board member for the business and accountancy school at State College of Florida.

He served in numerous New Jersey, Virginia and Washington DC based community organizations as board and chair roles.

Kevin graduated Lycoming College - BA in Business Administration, Sociology & Anthropology.



Mary Harrington
Symposium Moderator

Treasury & Payment Solutions
Synovus

Mary is a Senior Technical Consultant with the Treasury & Payment Solutions team at Synovus Bank. She has over 30 years of Banking, Payments Technology and Treasury Management experience including Sales Management, Product Development, Training, and Payables/Receivables solution consulting. Her passion is helping clients by sharing insights on the latest fraud trends and best practices in mitigation strategies. She works closely with the Synovus Fraud and Financial Crimes Unit teams to stay abreast of the critical issues impacting both the Bank and our clients. She has been a frequent Cybersecurity speaker in Florida for events including the Florida Government Finance Officers Association (FGFOA), Florida Bar Association and Association for Financial Professionals (AFP). Mary has a B.S. in Finance from Miami University and is a Certified Treasury Professional.



Enrique Fernandez

Director of Financial Crimes Unit, Synovus Enrique oversees the Financial Crimes Unit at Synovus. He joined Synovus after the FCB acquisition in the 2019 as an effective domestic and international banking business professional with more than 20 years managing corporate security and risk management, inclusive of banking fraud investigations, cyber fraud & intrusions and physical security. Prior to joining Synovus he managed the investigation's unit at BankUnited for over 10 years. He started his banking career as young associate back in 1995 with First Union National Bank, joining the Fraud Investigations team in 1999. Enrique is an active member of United States Secret Service Electronic Crimes Task Force and president of Financial Institution Security Association.



Serge Jorgensen

Founding Partner and Chief Technology Officer, Sylint Group Serge Jorgensen is a founding partner and Chief Technology Officer in the Sylint Group, and provides technical development and guidance in the areas of Computer Security, Counter CyberWarfare, System Design and Incident Response. Mr. Jorgensen is a patented inventor in engineering and security-related fields, has held various security clearances and works closely with the FBI, DHS and others in tasking, analyzing and managing Information Security needs to safeguard critical infrastructure, manufacturing and other operations.

Sylint

Sylint provides leading edge expert services in Cyber Security, Digital Data Forensics, and eDiscovery. Formed in 1998, our firm has developed a national reputation as a leader in its field, and works internationally with Fortune 50 organizations to small firms and municipalities. Sylint is one of the few Payment Card Forensic Investigation and NSA-accredited Incident Response companies, with experience from National Intelligence Agencies, Department of Defense, law enforcement, and corporate entities used to provide comprehensive cyber security and investigative services. Services include detection and remediation of corporate espionage, fraud identification, cyber security posture review, and regulatory compliance.



Byron Shinn

CPA and Engagement Partner, Carr Riggs & Ingram, CPA, LLC

Experience

Mr. Shinn is a partner in the Bradenton/Sarasota Region with over 38 years of public accounting experience. Byron leads and provides professional and responsive services in the areas of auditing, internal audits accounting, taxation and business consulting. Byron started Shinn & Co. in 1993 and merged into CRI in 2018. Prior to starting Shinn & Co, Byron worked for both local CPA firms as well as Arthur Andersen. Byron is very active with the Florida Board of Accountancy, having held positions as a member of the Probable Cause Panel (15 years) and Chair of the Board. Byron is on the Board of Trustees for the University of South Florida and a board member of the Sarasota Economic Development Council. Prior involvement has included past Chairman of the Florida Board of Accountancy, President of the Manatee Chamber, Past President of Kiwanis Club of Bradenton, Past Board Member of United Way of Manatee County, just to name a few.

Education, Licenses & Certifications

- B.A. University of South Florida, June 1979, Major in Accounting
- A.A. Manatee Junior College, June 1977
- CPA, State of Florida

Professional Affiliations and Organizations

- * American Institute of Certified Public Accountants (AICPA)
- * AICPA Tax Practice & Procedures Committee
- * Florida Institute of Certified Public Accountants (FICPA)
- * Institute of Internal Auditors member
- * Bradenton Blue Foundation, Board member
- * EDC Sarasota, Board member
- * EDC Bradenton Area EDC
- * Florida Maritime Museum, Treasurer
- * University of South Florida, Trustee
- * Appointed to Florida Cybersecurity Task Force