



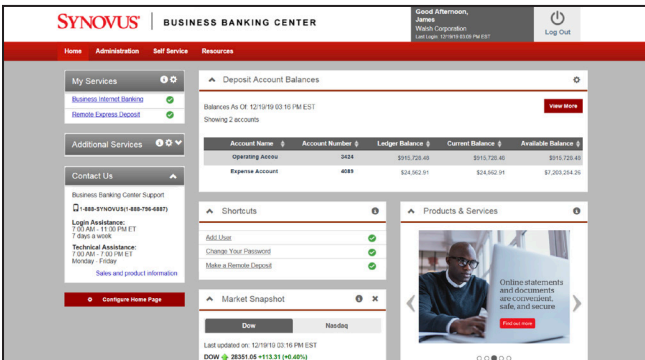
Online Wire Origination

Instructional Video

Synovus.com/TreasuryVideos

LOG IN AND ADD USER PERMISSIONS.....	1
Secure Log In	1
First Time User – Token Registration	1
Security Questions and Token Authentication.....	1
Home Page User Support.....	2
User Administration – Add User	2
Add User Permissions.....	3
User Setup – Administrative Permissions.....	4
Alert Permissions.....	5
Wire Applications and Types	6
Wire Permissions and Templates	8
Setup Users – Payments and Reporting Accounts.....	9
CREATE AND RELEASE DOMESTIC WIRE	9
Wire Template Setup.....	9
Create a Non-Repetitive Wire	11
Wire Transaction List verify status of wire.....	13
CREATE AND RELEASE INTERNATIONAL WIRE.....	13
RELEASE WIRE.....	17
Review and Release Wire Transfer.....	17
REVISE WIRE	19
Revise Wire Information by Approver.....	19
Revise Wire Information by Creator.....	19
REPORTS	20
Wire Reports.....	20
Contact Us.....	21

Log In and Add User Permissions



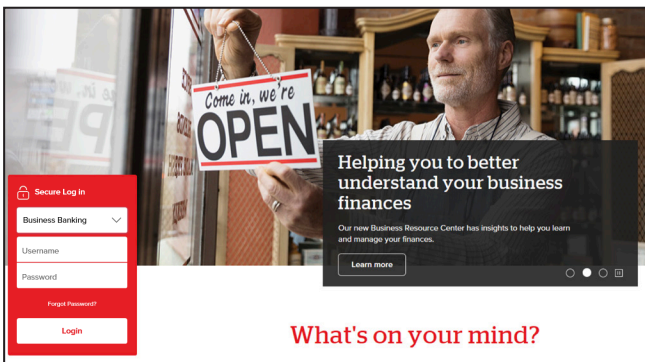
Access Online Wire Origination through the Synovus Business Banking Center.

Secure Log In

Select *Business Banking* from the secure log-in drop down menu.

Enter your User ID and Password.

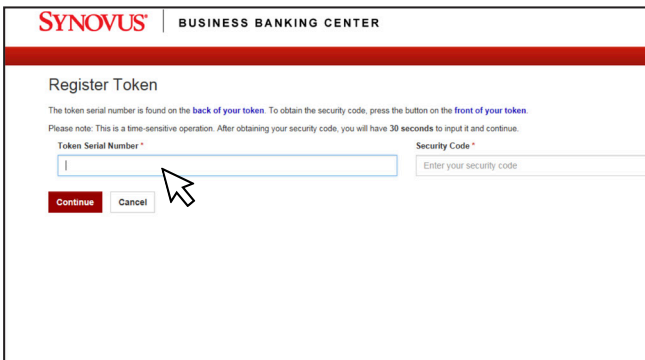
Then click *Log in*.



What's on your mind?

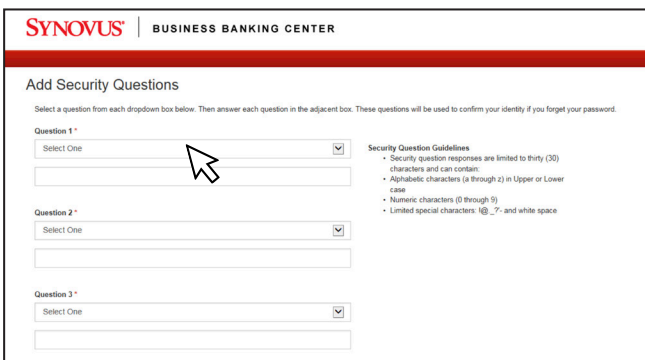
First Time User – Token Registration

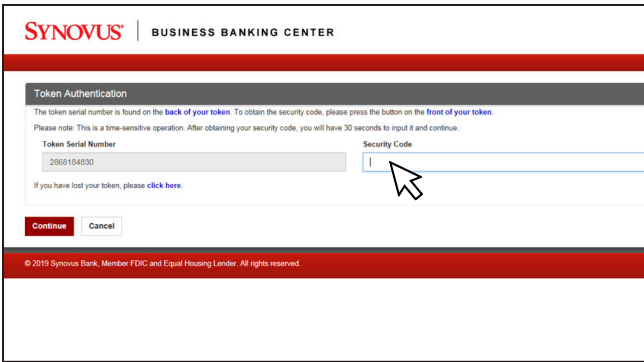
If you are a first time user, you will be asked to register a token.



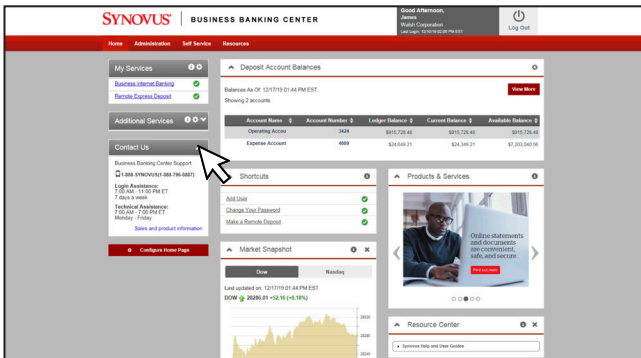
Security Questions and Token Authentication

Periodically, you'll be prompted to answer a security question corresponding with the information you provided when originally creating your user name and password.



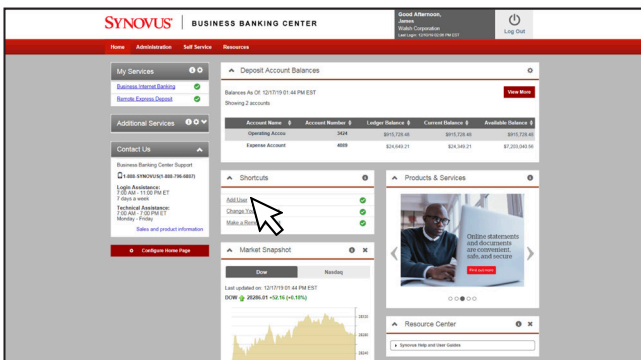


Each time you access the Business Banking Center, you will be prompted to enter a security code generated from your token.



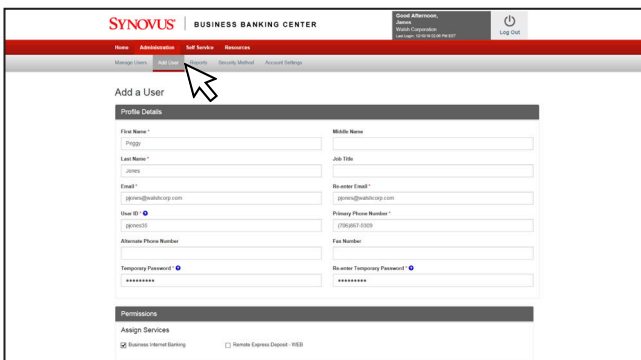
Home Page User Support

You'll find contact information in the Contact Us panel.



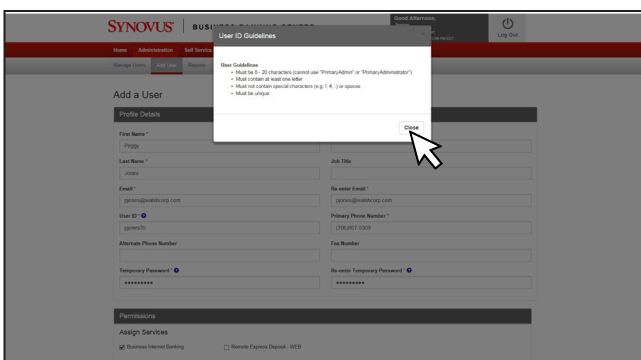
User Administration – Add User

There are two ways you can add a user: From the Business Banking Center you can add users by selecting *Add User* in the Shortcuts panel, or select *Administration* from the top menu bar.

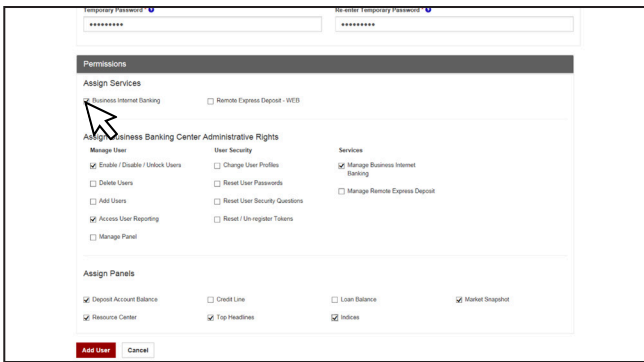


Select *Add User* from the top menu bar.

Complete the profile details. All fields containing a red asterisk are required.



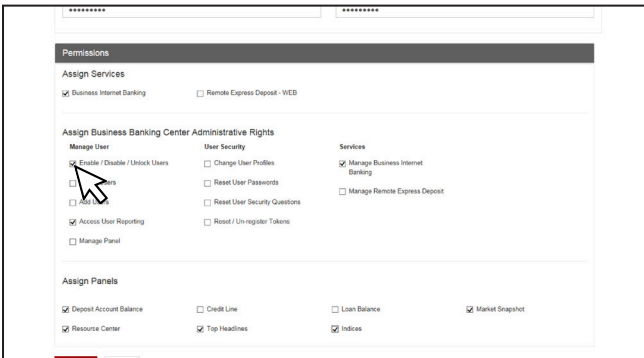
Fields containing a question mark provide criteria information related to the field.



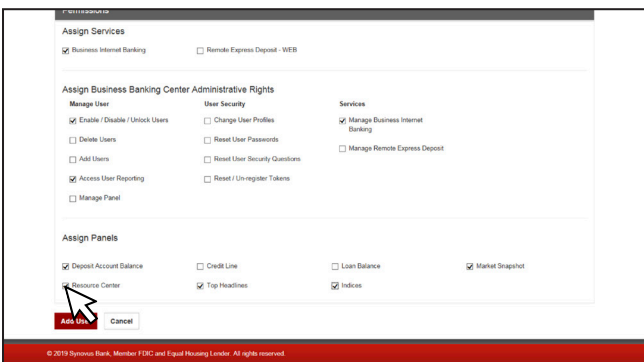
Add User Permissions

Next, you'll have permissions options.

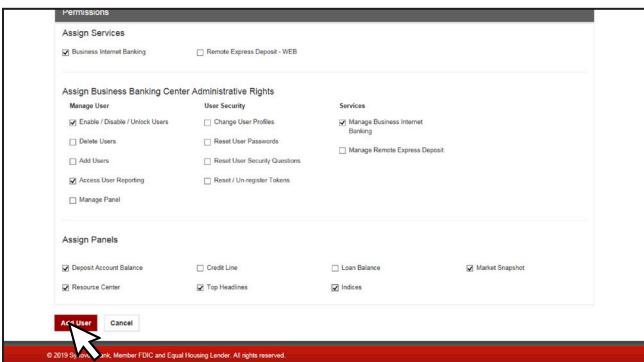
To assign Services, select the Access Permissions the user will need. Business Internet Banking is required to process wires.



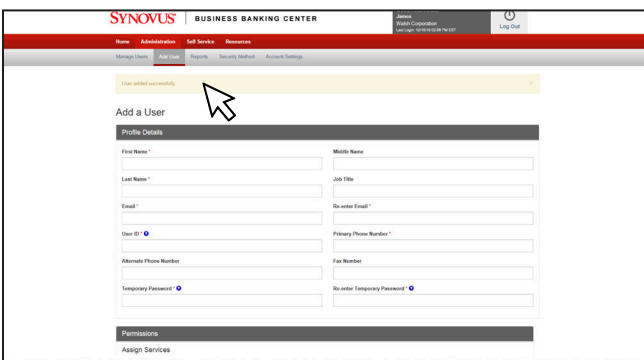
Then, Assign Business Banking Center Administrative Rights. Permissions selected will require the user to have a token to access services.



Assign Panels allows panels to be customized by the user. Selecting the Resource Center will allow the user to have access to the quick reference guides.

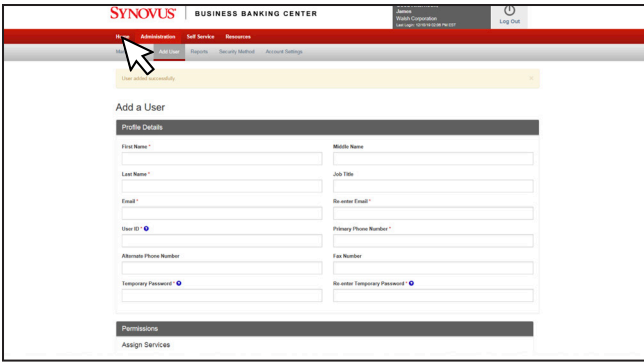


Once you've selected permissions, click Add User.

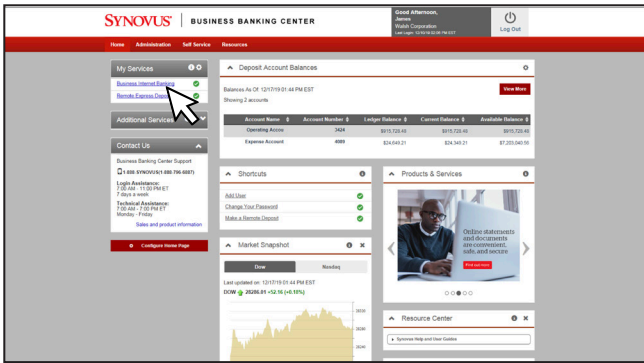


You will receive the message "user added successfully".

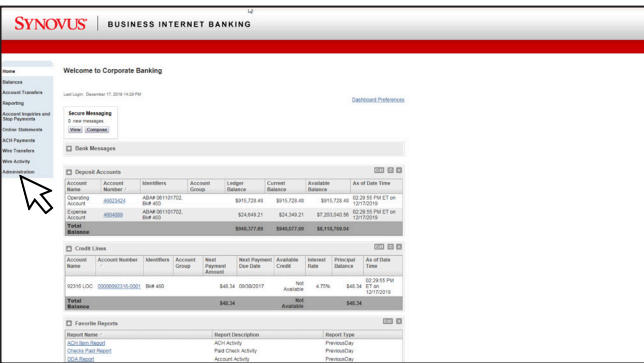
This completes the process of adding a user to the system.



To establish permissions for wire transfer, click *Home* from the top menu bar.

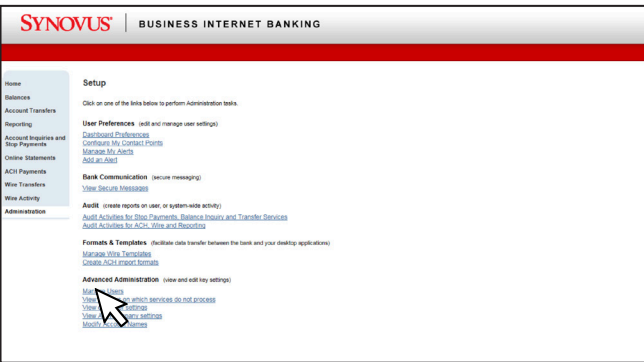


From the home screen select *Business Internet Banking* under the My Services panel to continue the process of adding user permissions.

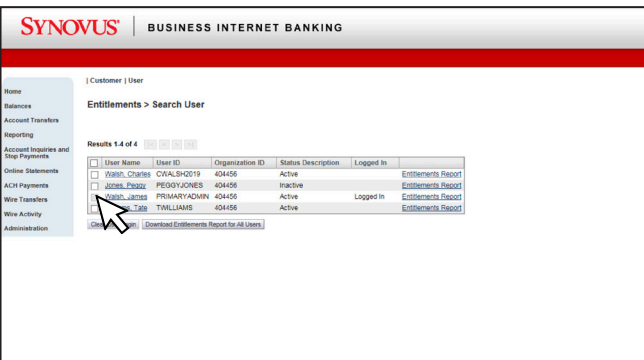


User Setup – Administrative Permissions

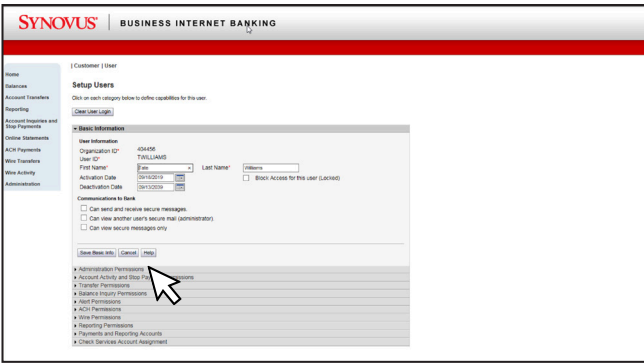
Then select *Administration*.



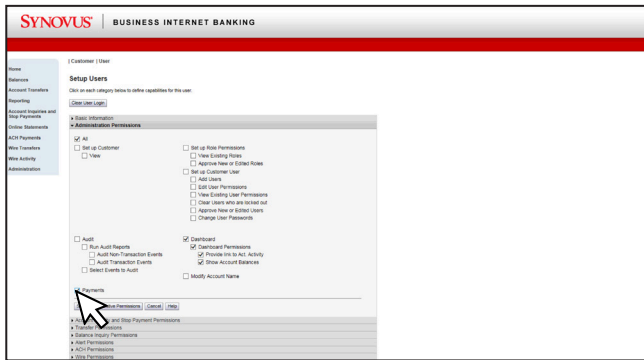
Under Administration, select *Manage Users* to assign wire permission access.



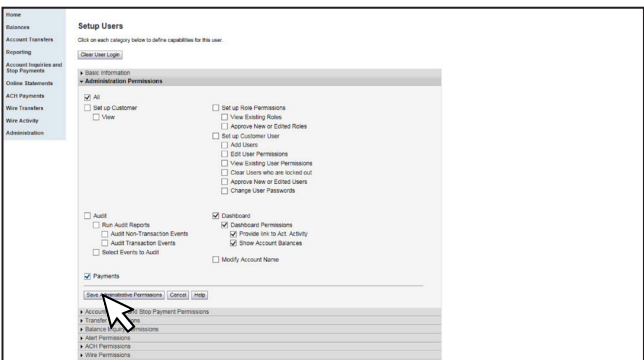
Choose the user to whom you will be adding wire access by clicking on their name.



Now select *Administrative Permissions*.

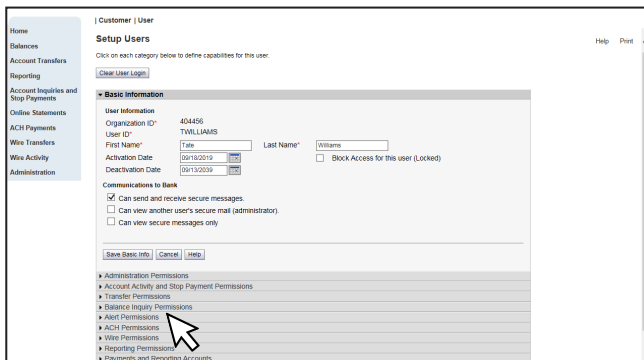


Users who will be processing wires will need to have the *payments* option checked.



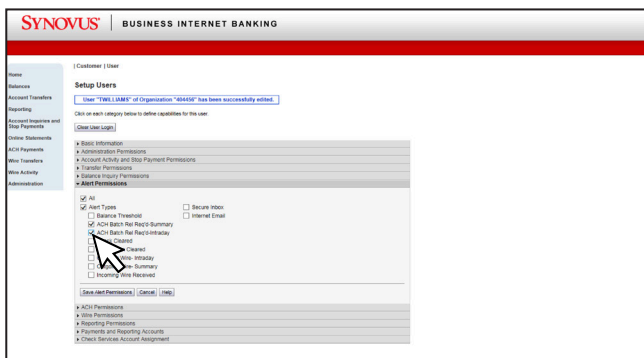
Assigning Dashboard will allow account balance information to appear on the User's Business Internet Banking home page.

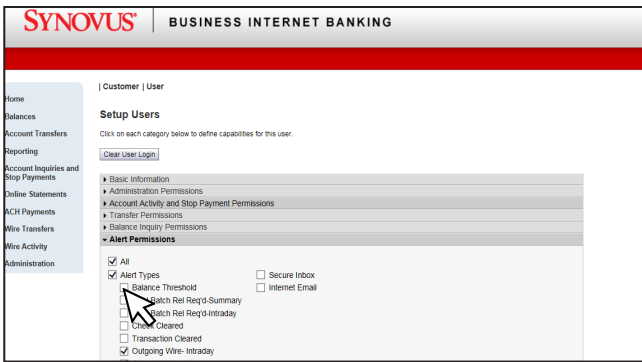
Click *Save Administrative Permissions*.



Alert Permissions

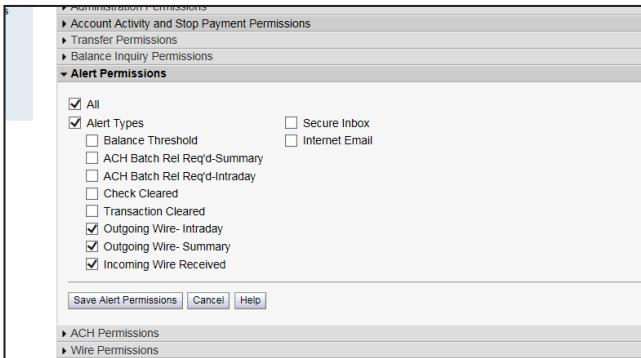
Select *Alert Permissions*.





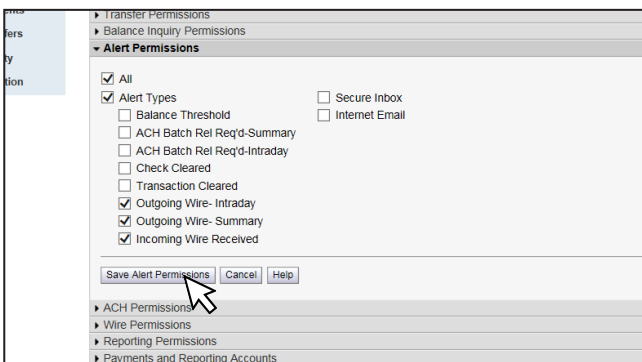
Alerts allow the user to receive messages sent by the system informing them about an account action or event.

Choose the type of alert the User will need:



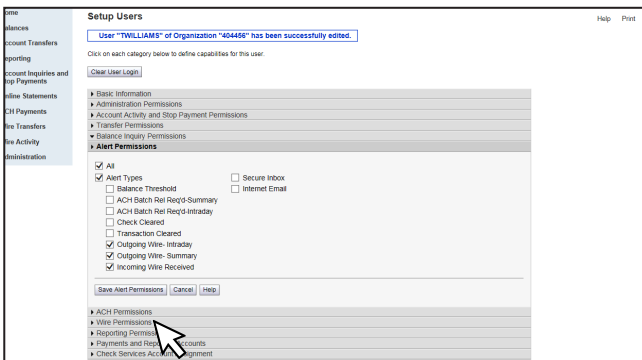
Outgoing Wire Release Summary and Intraday alerts notify the user of Wires that are ready to be released.

Summary alerts are generated one hour before the end of day processing cutoff.

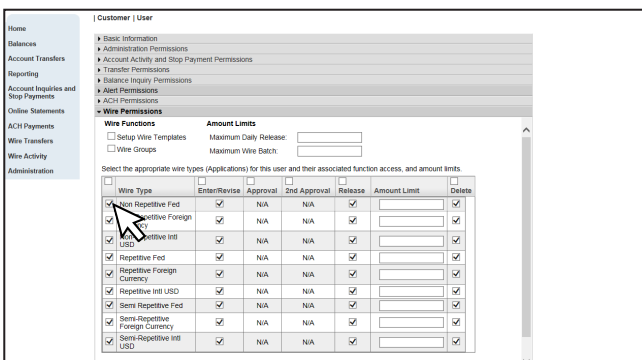


Intraday alerts are sent periodically throughout the day.

Select *Save Alert Permissions*.



Now select *Wire Permissions*.



Wire Applications and Types

The three wire types include: Fed, Foreign Currency, and International USD.

Fed is for Domestic Wires that originate in US dollars and are sent to other US banks.

Wire Functions

Amount Limits

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>

Foreign Currency is for International Wires that originate in Foreign Currency and are sent to foreign banks – the funds will be sent and received in the local currency of the beneficiary account.

Wire Functions

Amount Limits

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>

International USD is for International Wires that originate in US Dollars and are sent to foreign banks – US Dollars may be converted to the local currency prior to receipt by the beneficiary’s bank, unless the beneficiary account is in US Dollars.

Wire Functions

Amount Limits

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>

Non-repetitive wires do not utilize a template to store the information. Wire information will need to be completed each time.

Wire Functions

Amount Limits

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>

Repetitive wires utilize templates to store information sent to the same beneficiary on a regular basis. The only information that will need to be entered is the date and the amount.

Wire Functions

Amount Limits

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	<input type="text"/>	<input checked="" type="checkbox"/>

Semi-Repetitive wires also utilize templates to store information sent to the same beneficiary on a regular basis. The difference is, semi-repetitive wires applications allow you to enter additional reference information.

Wire Permissions and Templates

Once you have selected *Wire Permissions*, select all appropriate wire types for this user and their associated function access.

Individual users can be assigned lower limits, which are managed by the primary administrator.

Set-up Wire Templates – Allows users to create templates for repetitive and semi-repetitive wire transactions.

Amount Limits – Defaults to the pre-established limit requested by your company.

Wire type – Assigns the type of wires the user can create.

Enter/Revise – Enables the user to enter and make corrections on the wires they create.

Release - Enables the user to release wires. User must have a token assigned to release wires.

Delete – Enables user to delete the wire they created.

Remember, the wire system requires one user to create the wire, and a second user release the wire and provide token authentication.

After you have made your selections, click *Save Wire Permissions*.

Customer User

Alert Permissions

ACH Permissions

Wire Permissions

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Save Wire Permissions Cancel Help

Customer User

Alert Permissions

ACH Permissions

Wire Permissions

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Save Wire Permissions Cancel Help

Customer User

Alert Permissions

ACH Permissions

Wire Permissions

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Save Wire Permissions Cancel Help

Customer User

Alert Permissions

ACH Permissions

Wire Permissions

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Save Wire Permissions Cancel Help

Customer User

Alert Permissions

ACH Permissions

Wire Permissions

Setup Wire Templates Maximum Daily Release:

Wire Groups Maximum Wire Batch:

Select the appropriate wire types (Applications) for this user and their associated function access, and amount limits.

Wire Type	Enter/Revise	Approval	2nd Approval	Release	Amount Limit	Delete
<input checked="" type="checkbox"/> Non Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Non-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi Repetitive Fed	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Foreign Currency	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>	\$100,000.00	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Semi-Repetitive Intl USD	<input checked="" type="checkbox"/>	N/A	N/A	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Save Wire Permissions Cancel Help

Reporting Permissions

Payments and Reporting Accounts

Check Services Account Assignment

Activation Date Block Access for this user (Locked)
 Deactivation Date

Communications to Bank

Can send and receive secure messages.
 Can view another user's secure mail (administrator).
 Can view secure messages only

- ▶ Administration Permissions
- ▶ Account Activity and Stop Payment Permissions
- ▶ Transfer Permissions
- ▶ Balance Inquiry Permissions
- ▶ Alert Permissions
- ▶ ACH Permissions
- ▶ Wire Permissions
- ▶ Reporting Permissions
- ▶ Payments and Reporting Accounts
- ▶ Check Services Account Assignment

Setup Users – Payments and Reporting Accounts

Select *Payments and Reporting Accounts*.

- ▶ Basic Information
- ▶ Administration Permissions
- ▶ Account Activity and Stop Payment Permissions
- ▶ Transfer Permissions
- ▶ Balance Inquiry Permissions
- ▶ Alert Permissions
- ▶ ACH Permissions
- ▶ Wire Permissions
- ▶ Reporting Permissions
- ▶ **Payments and Reporting Accounts**

Select all functions for all accounts

ABA #	Account #	Account Name	<input type="checkbox"/> SpecReports <input type="checkbox"/> StaffReports	<input type="checkbox"/> Wire Activity <input type="checkbox"/> Wire Transfer
<input type="checkbox"/>	001101702 46023424	Operating Account	<input type="checkbox"/> Special <input checked="" type="checkbox"/> Standard	<input checked="" type="checkbox"/> Activity/Rpt <input checked="" type="checkbox"/> Transfer
<input type="checkbox"/>	001101702 4604089	Expense Account	N/A Special <input checked="" type="checkbox"/> Standard	<input checked="" type="checkbox"/> Activity/Rpt <input checked="" type="checkbox"/> Transfer

Then select *Wire Activity and Wire Transfer* to allow the user access to wire activity and reporting by account.

Now click *Save Payments and Reporting Accounts*.



SYNOVUS BUSINESS INTERNET BANKING

Home | Setup

- Home
- Balances
- Account Transfers
- Reporting
- Account Inquiries and Stop Payments
- Online Statements
- ACH Payments
- Wire Transfers
- Wire Activity
- Administration

Setup

Click on one of the links below to perform administration tasks.

User Preferences (edit and manage user settings)
 Dashboard Preferences
 Configure My Contact Points
 Manage My Alerts
 Add an Alert

Bank Communication (secure messaging)
 View Secure Messages

Audit (create reports on user- or system-wide activity)
 Audit Activities for Stop Payments, Balance Inquiry and Transfer Services
 Audit Activities for ACH, Wire and Reporting

Formats & Templates (initiate data transfer between the bank and your desktop applications)
 Manage Wire Templates
 Create ACH Templates

Advanced Administration (view and edit key settings)
 Manage Users
 View business accounts on which deposits do not process
 View customer settings
 View ACH company settings
 Modify Account Names

Wire Template Setup

Select *Administration*.

Under *Formats and Templates*, select *Manage Wire Templates*.

SYNOVUS BUSINESS INTERNET BANKING

Home | Wire Template Setup | Refresh

Manage Wire Templates

Manage Wire Templates that are used to originate wires, approve templates, and create and manage wire groups.

Wire Templates

On the template list you can add new templates, run template reports, view and edit template details, edit Amount Limits, and delete templates.

Application Template ID

Template	Beneficiary	Amount Limit	Actions
<input type="checkbox"/> Template	Smith Wholesale	\$500,000.00	<input type="button" value="Delete"/>

From the dropdown select the type of wire template.

Home | Wire Template Setup | Refresh

Template Detail

Manage Wire Templates, Template Detail

Complete the wire template fields and click Save. Click Add to create a second template.

Repetitive Fed

Template ID* AcmeCompany

Description* Acme Company

Debit Account* 4624099 - Expense Account

Receiving Bank ID*

Receiving Bank Name*

Receiving Bank Address*

Beneficiary Bank ID*

Beneficiary Bank Name*

Beneficiary Bank Address*

Complete all fields with red asterisks.

Template ID identifies the purpose of the template and cannot contain any spaces or special characters in the name.

Home | Wire Template Setup | Refresh

Template Detail

Manage Wire Templates, Template Detail

Complete the wire template fields and click Save. Click Add to create a second template.

Repetitive Fed

Template ID* AcmeCompany

Description* Acme Company

Debit Account* 4624099 - Expense Account

Receiving Bank ID*

Receiving Bank Name*

Receiving Bank Address*

Beneficiary Bank ID*

Beneficiary Bank Name*

Beneficiary Bank Address*

Description identifies the purpose of the template.

Debit Account is the account that will fund the wire.

Home | Wire Template Setup | Refresh

Complete the wire template fields and click Save. Click Add to create a second template.

Repetitive Fed

Template ID* AcmeCompany

Description* Acme Company

Debit Account* 4624099 - Expense Account

Receiving Bank ID* 01100028

Receiving Bank Name* STATE STREET BOSTON

Receiving Bank Address* BOSTON MA

Beneficiary Bank ID*

Beneficiary Bank Name*

Beneficiary Bank Address*

Beneficiary Account*

Beneficiary Name*

Receiving Bank ID is the bank's ABA/routing number. Selecting the gray box, next to the field, displays the receiving bank's information. Click *ok* to prefill the bank information.

Home | Wire Template Setup | Refresh

Complete the wire template fields and click Save. Click Add to create a second template.

Repetitive Fed

Template ID* AcmeCompany

Description* Acme Company

Debit Account* 4624099 - Expense Account

Receiving Bank ID* 01100028

Receiving Bank Name* STATE STREET BOSTON

Receiving Bank Address* BOSTON MA

Beneficiary Bank ID*

Beneficiary Bank Name*

Beneficiary Bank Address*

Beneficiary Account*

Beneficiary Name*

Beneficiary Address*

Beneficiary Bank ID, Name and Address is utilized when Intermediary Bank information is required.

Home | Wire Template Setup | Refresh

Complete the wire template fields and click Save. Click Add to create a second template.

Repetitive Fed

Template ID* AcmeCompany

Description* Acme Company

Debit Account* 4624099 - Expense Account

Receiving Bank ID* 01100028

Receiving Bank Name* STATE STREET BOSTON

Receiving Bank Address* BOSTON MA

Beneficiary Bank ID*

Beneficiary Bank Name*

Beneficiary Bank Address*

Beneficiary Account* 111222333

Beneficiary Name* Acme Company

Beneficiary Address* 1000 Broadway

Reference for Beneficiary*

OBFI*

BBFI*

Beneficiary Account is the receiver's account.

Beneficiary Address is the receiver's street address, city and state. *Reference for Beneficiary* is for additional information related to the payment.

Originator to Beneficiary Information is additional information for the beneficiary.

Bank to Bank information is additional information for the beneficiary bank.

Requesting Party is for your company's account number, name and complete address.

Upon completing the fields, click **Save**.

Create a Non-Repetitive Wire

This is a single, one time wire transfer.

From the side bar menu, select *Wire Transfers*

Select *Single Wire*.

Under Application name, select *Non Repetitive Fed*.

Now enter all wire information.

All fields containing a red asterisk are required.

Balances **Add Wire**

Account Transfers
Reporting
Account Inquiries and Stop Payments
Online Statements
ACH Payments
Wire Transfers
Wire Activity
Administration

Add Single Wire, Add Wire

Non Repetitive Fed

Amount:

Currency: USD

Value Date:

Debit Account:

Receiving Bank ID:

Receiving Bank Name:

Receiving Bank Address:

Beneficiary Bank ID:

Beneficiary Bank Name:

Beneficiary Bank Address:

Value Date should be a valid banking day and cannot be a holiday or weekend. Domestic wires can be future dated up to 10 business days. When a wire is future dated and released, revisions cannot be made.

Stop Payments
Online Statements
ACH Payments
Wire Transfers
Wire Activity
Administration

Amount:

Currency: USD

Value Date:

Debit Account:

Receiving Bank ID:

Receiving Bank Name:

Receiving Bank Address:

Beneficiary Bank ID:

Beneficiary Bank Name:

Beneficiary Bank Address:

Receiving Bank ID is the receiving Bank's routing number. Select the gray box, next to the field, to display the receiving bank's information. Click *ok*.

Beneficiary Bank ID is utilized when Intermediary Bank information is required.

Home | Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Balances
Account Transfers
Reporting
Account Inquiries and Stop Payments
Online Statements
ACH Payments
Wire Transfers
Wire Activity
Administration

Beneficiary Account:

Beneficiary Name:

Beneficiary Address:

Reference for Beneficiary:

OBI:

BBI:

Beneficiary Account requires you to enter the beneficiary's name and complete address.

All fields containing a red asterisk are required.

Account Transfers
Reporting
Account Inquiries and Stop Payments
Online Statements
ACH Payments
Wire Transfers
Wire Activity
Administration

Beneficiary Name:

Beneficiary Address:

Reference for Beneficiary:

OBI:

BBI:

Requesting Party Account:

Requesting Party Name:

Requesting Party Address:

Reference for Beneficiary allows additional information, such as an invoice number.

Originator to Beneficiary information allows additional information to be included.

Online Statements
Payments
Transfers
Activity
Administration

Reference for Beneficiary:

OBI:

BBI:

Requesting Party Account:

Requesting Party Name:

Requesting Party Address:

Bank to Bank Information allows additional information to be sent to the beneficiary bank.

Requesting Party information will be your company's account number, name and address.

Requesting Party Account:

Requesting Party Name:

Requesting Party Address:

Revision: 5.9

Click *Queue* to send the wire to the Transaction List to be reviewed and released.

Multiple Wires can be created and then reviewed.

SYNOVUS | BUSINESS INTERNET BANKING Log Out

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Wire Transaction List Help Print

You have unreleased Fed or International USD Wire Transfers.

International Foreign Currency wires must be released before 2:30 PM ET for same day processing.
 Fed and International USD Wires must be released before 5:00 PM ET for same day processing.
 Exchange rates were updated on 03/03/2020 08:56:51 AM ET

Wire #	Status	Application	Line ID	Value Date	Batch No	Item Count	Customer Account No	Amount	Bene Name
<input checked="" type="checkbox"/> 5317	ENTERED	NEF		03/03/2020			46023424 Operating Account	\$7,253.00	Acme Supplies

TOP

Wire Transaction List verify status of wire

Select *Transaction List*.

The wire will be displayed in an Entered status.

To view the wire, select the check box next to the wire, then select *Detail Report*.

Wire # 5317
 Wire Status: ENTERED
 Created By: PRIMARVADMIN
 Modified By:
 Value Date: 03/03/2020
 ABA: 051101702
 Debit Account #: 46023424
 Currency: USD
 Amount: \$7,253.00
 Receiving Bank ID Type: ABA
 Receiving Bank ID: 066014153
 Receiving Bank Name: FIRST BANK OF MIAMI
 Receiving Bank Address: CORAL GABLES FL
 Beneficiary Account #: 55667785
 Beneficiary Name: Acme Supplies
 Beneficiary Address:
 Reference for Beneficiary: 46023424
 Requesting Party Account#: James Walsh Corp
 Requesting Party Name: 1000 Main St Columbus, GA
 Requesting Party Address:
 Total Amount Single Wire: \$7,253.00
 Total Count Single Wire: 1

Verify that all information is correct.

If all information is correct, select *close*.

SYNOVUS | BUSINESS INTERNET BANKING Log Out

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Wire Transaction List Help Print

You have unreleased Fed or International USD Wire Transfers.

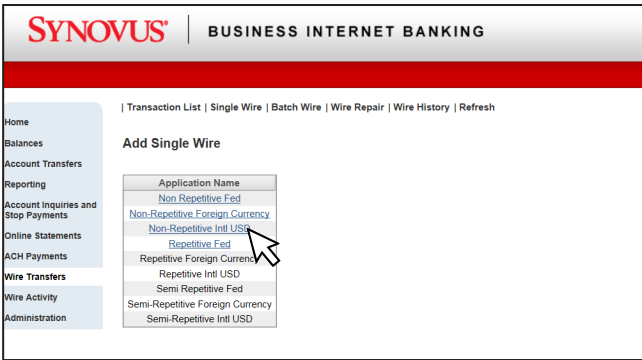
International Foreign Currency wires must be released before 2:30 PM ET for same day processing.
 Fed and International USD Wires must be released before 5:00 PM ET for same day processing.
 Exchange rates were updated on 03/03/2020 08:56:51 AM ET

Wire #	Status	Application	Line ID	Value Date	Batch No	Item Count	Customer Account No	Amount	Bene Name
<input checked="" type="checkbox"/> 5317	ENTERED	NEF		03/03/2020			46023424 Operating Account	\$7,253.00	Acme Supplies

TOP

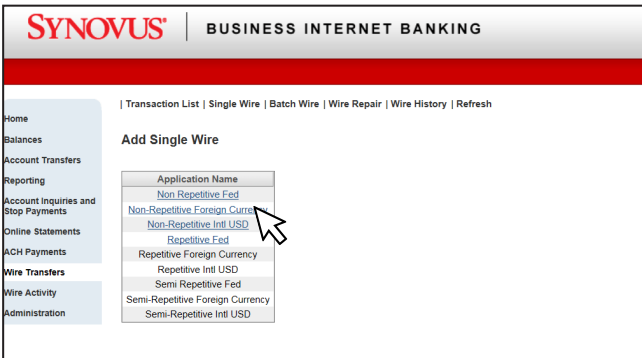
Sign off and notify the person releasing the wire that the wire is ready to be released.

Create and Release International Wire

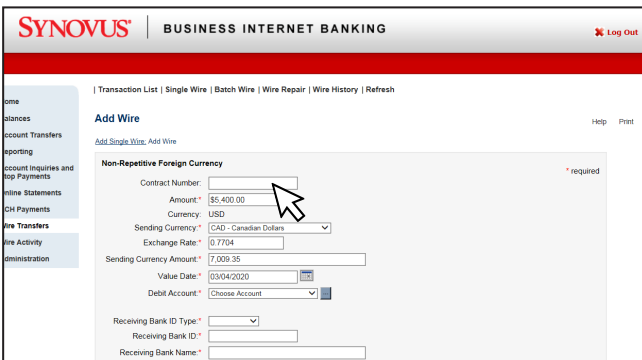


From the wire transfer screen, select *Single Wire* from the top menu.

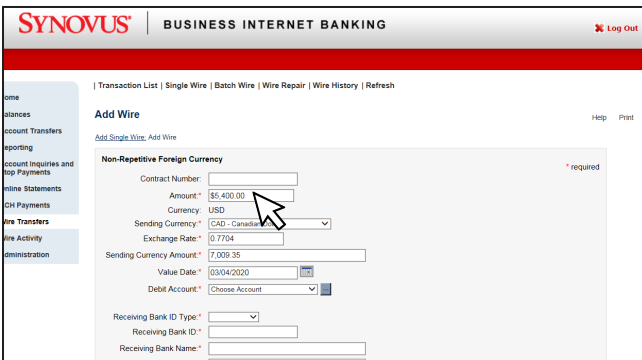
To send an International wire in US dollars, select *Non-Repetitive International USD*.



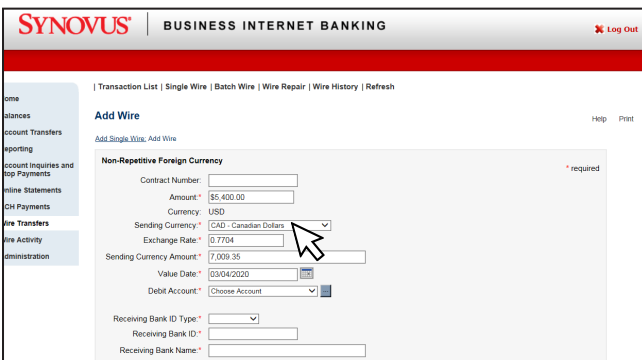
To send an International wire in Foreign Currency, select *Non-Repetitive Foreign Currency*.



All fields containing a red asterisk will need to be completed.



Amount allows you to enter the US Dollar amount ONLY if you want the foreign currency amount to be calculated. If you know the foreign currency amount, skip to *Sending Foreign Currency*.



Sending Foreign Currency allows you to select the foreign currency type. The exchange rate will automatically populate.

SYNOVUS BUSINESS INTERNET BANKING

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Beneficiary Account: 0294739709
 Beneficiary Name: Ottawa Supply Company
 Beneficiary Address: 2000 Industrial Boulevard
 Ottawa Canada

Reference for Beneficiary:
 OBI: Our Fee
 BBI:

Beneficiary Name, Address: The complete address for the Beneficiary is required.

Originator to Beneficiary information allows additional information to be included and to direct how wire fees will be applied.

SYNOVUS BUSINESS INTERNET BANKING

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Beneficiary Account: 0294739709
 Beneficiary Name: Ottawa Supply Company
 Beneficiary Address: 2000 Industrial Boulevard
 Ottawa Canada

Reference for Beneficiary:
 OBI: Our Fee
 BBI:

Entering “Our Fee” indicates beneficiary bank fee only, however additional Synovus fees will be applied. Otherwise the beneficiary will be paid minus any intermediary bank fees.

SYNOVUS BUSINESS INTERNET BANKING

Refer to the FX Exotics Payment Guide under the Resource Center to determine if additional information is required in order for the payment to be processed by the beneficiary bank.

Wire Activity Administration

BBI:

Requesting Party Account: 4604089
 Requesting Party Name: James Walsh Corp
 Requesting Party Address: 1000 Main Street
 Columbus GA

Bank to Bank Information allows additional information to be sent to the beneficiary bank.

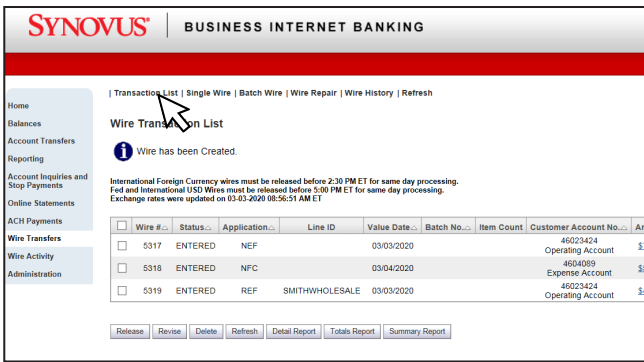
Requesting Party Account, Name, Address: Enter your company’s account number, name and address.

Requesting Party Account: 4604089
 Requesting Party Name: James Walsh Corp
 Requesting Party Address: 1000 Main Street
 Columbus GA

Revision: 0.14

Queue Detail Reset

Click **Queue** to send the wire to the Transaction List.

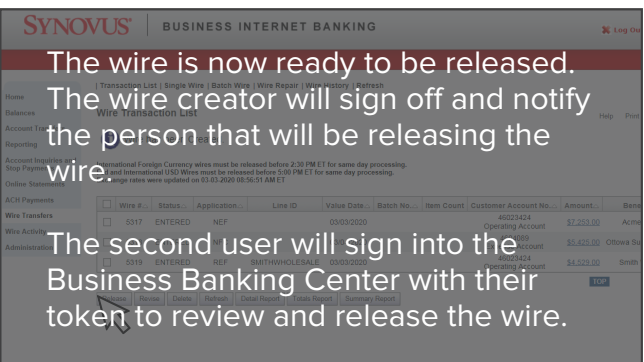


Then click *Transaction List* to review and release the wire.



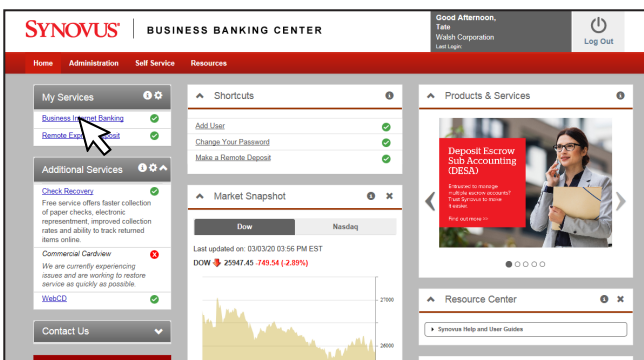
The cutoff time for Foreign Currency Wires is 2:30 PM ET / 1:30 PM CT.

For U.S. Dollar International Wires, the cutoff time is 5:00 PM ET / 4:00 PM CT.



The wire is now ready to be released. The wire creator will sign off and notify the person that will be releasing the wire.

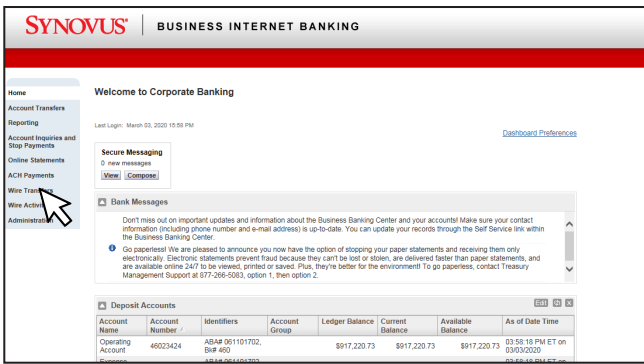
The second User will sign into the Business Banking Center with their token to review and release the wire.



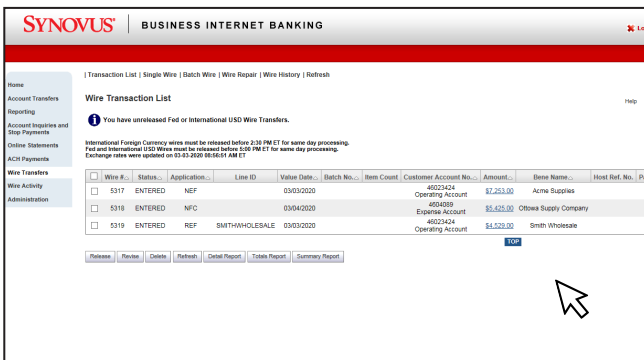
Review and Release Wire Transfer

Instructions for Second User or Approver to Review and Release a wire.

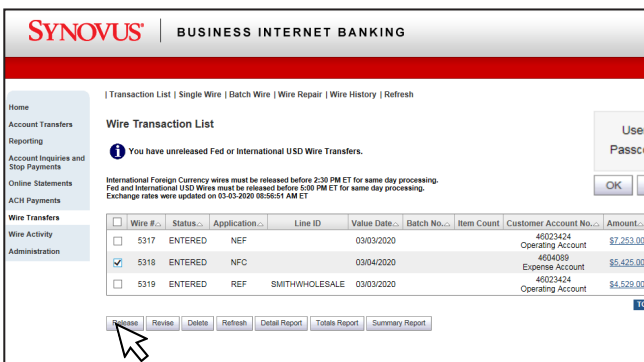
The Approver will log into Business Banking Center and select *Business Internet Banking* from the *My Services Panel*.



Then Wire Transfers is selected.

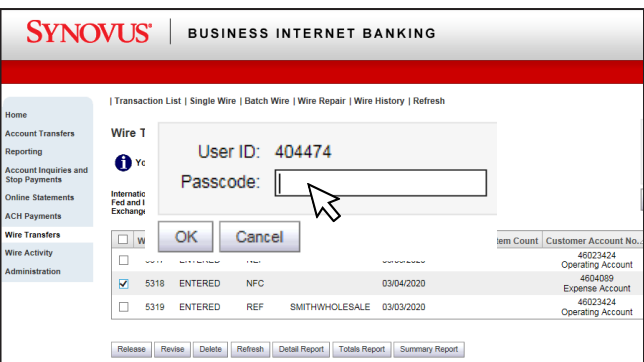


The Wire Transaction List will display. The wire that has an ENTERED status is ready for review and release.

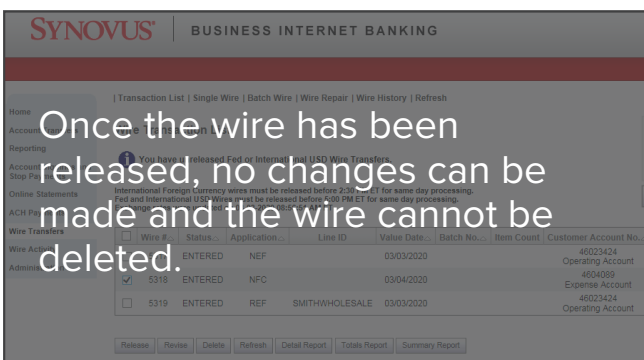


The Approver will select the box next to the wire and select *Detail Report* to verify wire information.

Next, the box next to the wire is clicked and *Release* is selected. Multiple wires can be selected for release.



A box requesting a Passcode will display. The Approver will push the front of their token and enter the six digit code in this field and click *OK*. The status will change to released.



Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Help Point

Item Count	Customer Account No.	Amount	Bene Name	Host Ref. No.	Payment Network Ref. No.	Sending Currency	Sending Cur
46023424	Operating Account	\$7,253.00	Acme Supplies				
4604089	Expense Account	\$5,425.00	Ottawa Supply Company			CAD	
46023424	Operating Account	\$4,522.00	Smith Wholesale				

TOP

For Domestic wires, once the wire is complete the reference number will populate. International wire reference numbers are received prior to close of business.



Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Home

Account Transfers

Reporting

Account Inquiries and Stop Payments

Online Statements

ACH Payments

Wire Transfers

Wire Activity

Administration

Wire Transaction List

You have unreleased Fed or International USD Wire Transfers.

International Foreign Currency wires must be released before 2:30 PM ET for same day processing.
Fed and International USD Wires must be released before 5:00 PM ET for same day processing.
Exchange rates were updated on 03-03-2020 08:56:51 AM ET

Wire #	Status	Application	Line ID	Value Date	Batch No	Item Count	Customer Account No.
<input checked="" type="checkbox"/>	5317	ENTERED	NEF	03/03/2020		46023424	Operating Account
<input type="checkbox"/>	5318	ENTERED	NFC	03/04/2020		4604089	Expense Account
<input type="checkbox"/>	5319	ENTERED	REF	SMITHWHOLESALE	03/03/2020	46023424	Operating Account

Release Revise Delete Refresh Detail Report Totals Report Summary Report

Revise Wire Information by Approver

Select the box next to the entered wire.

Then select *Revise*.

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Home

Account Transfers

Reporting

Account Inquiries and Stop Payments

Online Statements

ACH Payments

Wire Transfers

Wire Activity

Administration

Note: Changes to wire information can only be made by the creator of the wire. If wire information is incorrect, the Second User must send the wire for repair.

Wire Transaction List

You have unreleased Fed or International USD Wire Transfers.

International Foreign Currency wires must be released before 2:30 PM ET for same day processing.
Fed and International USD Wires must be released before 5:00 PM ET for same day processing.
Exchange rates were updated on 03-03-2020 08:56:51 AM ET

Wire #	Status	Application	Line ID	Value Date	Batch No	Item Count	Customer Account No.
<input checked="" type="checkbox"/>	5317	ENTERED	NEF	03/03/2020		46023424	Operating Account
<input type="checkbox"/>	5318	ENTERED	NFC	03/04/2020		4604089	Expense Account
<input type="checkbox"/>	5319	ENTERED	REF	SMITHWHOLESALE	03/03/2020	46023424	Operating Account

Release Revise Delete Refresh Detail Report Totals Report Summary Report

Revise Wire Information by Creator

The user that created the wire selects *Wire Transfer* from the side Service Menu.

Select *Wire Repair* at the top of the screen. The *Wire Repair List* will then be displayed.

SYNOVUS | BUSINESS INTERNET BANKING

Transaction List | Single Wire | Batch Wire | Wire Repair | Wire History | Refresh

Home

Account Transfers

Reporting

Account Inquiries and Stop Payments

Online Statements

ACH Payments

Wire Transfers

Wire Activity

Administration

Wire Transaction List

You have unreleased Fed or International USD Wire Transfers.

International Foreign Currency wires must be released before 2:30 PM ET for same day processing.
Fed and International USD Wires must be released before 5:00 PM ET for same day processing.
Exchange rates were updated on 03-03-2020 08:56:51 AM ET

Wire #	Status	Application	Line ID	Value Date	Batch No	Item Count	Customer Account No.
<input type="checkbox"/>	5319	ENTERED	REF	SMITHWHOLESALE	03/03/2020	46023424	Operating Account
<input type="checkbox"/>	5317	ENTERED	NEF	03/03/2020		46023424	Operating Account

Release Revise Delete Refresh Detail Report Totals Report Summary Report

From the Wire Detail screen, make any corrections that are needed.

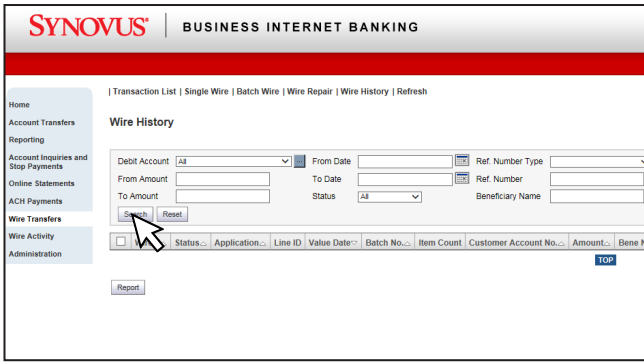
Select *Queue* to send the wire back to the Transaction List to be released.



Wire Reports

Wire History information is available for 30 days. To access reports:

Select *Wire Transfers*.



Then select *Wire History*.

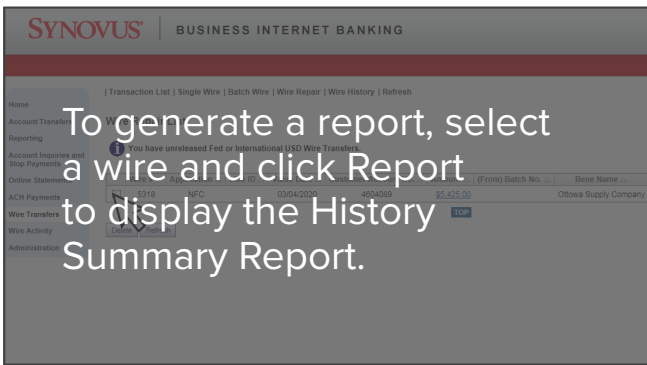
Enter the search criteria and select *Search*.

International USD Wire Transfers.

Value Date	Customer Account No.	Amount	(From) Batch No.	Bene Name	Serial
03/04/2020	4604089	\$5,425.00		Ottawa Supply Company	

A mouse cursor is pointing at the amount \$5,425.00, and a 'TOP' button is visible below the table row.

To view Wire Details, click the *Amount* link to display the Wire Detail.



Contact Us

For continued support or assistance please contact: Treasury Management Customer Support at 1-888-SYNOVUS.

Login Assistance
 Monday-Sunday
 7 AM - 11 PM Eastern Time
 6 AM - 10 PM Central Time

Technical Support
 Monday-Sunday
 8 AM - 6 PM Eastern Time
 7 AM - 5 PM Central Time