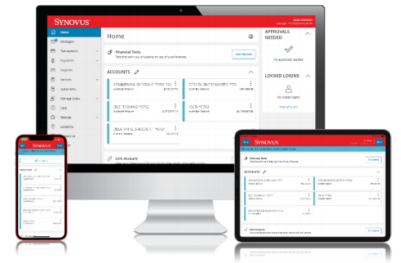


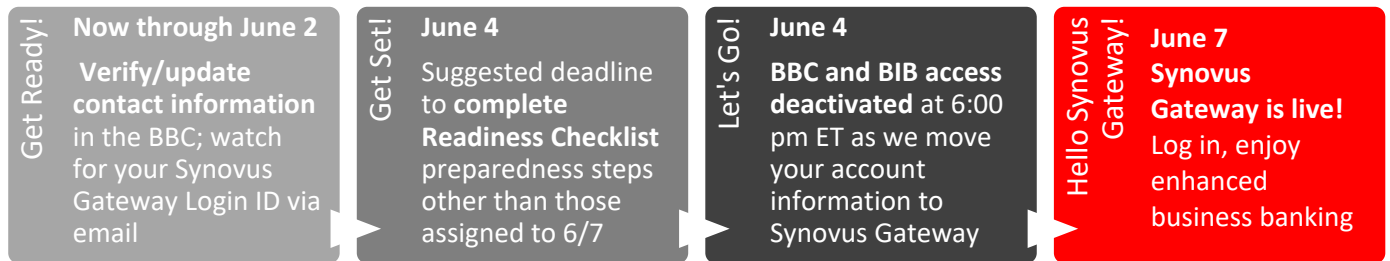
SYNOVUS GATEWAY ENHANCEMENT SUMMARY



Get ready for digital business banking anytime, anywhere.

On **June 7, 2021**, Synovus GatewaySM – our enhanced digital business banking solution – will replace your Business Banking Center (BBC) and Business Internet Banking (BIB) services. The information below provides an at-a-glance overview of information to help you prepare.

Important dates



Bill Pay service note – May 30 deadline to schedule payments

Access to Bill Pay within the BBC/BIB will be deactivated on **May 30** to prepare for the transition to Synovus Gateway Bill Pay. **The final date that payments may be scheduled is May 30 with a payment processing date on or before June 4.** Any recurring payment models will be converted to Synovus Gateway Bill Pay. **Administrators will need to set up designated eBills within the new application upon initial log in June 7.** See the Synovus Gateway Bill Pay Get Started Guide at synovus.com/gateway for instructions.

Enhanced features

- Accounts and Transactions
- Synovus Gateway Mobile App¹
- Statements
- Alerts
- External Account Aggregation
- Financial Management Tools
- Synovus Gateway Business Bill Pay
- Quicken® and QuickBooks® Direct Connect
- Stop Payments
- Automated Clearing House (ACH)²
- Domestic Wire Transfer¹
- Synovus Gateway Remote Deposit²
- Synovus Gateway Mobile Deposit¹
- Positive Pay¹

Benefits



Powerful convenience. Complete daily cash management tasks wherever business takes you. The Synovus Gateway Mobile App¹ for iOS® and Android® provides anytime, anywhere accessibility across any device.



Extended deposit options^{1,2}. You have the flexibility to deposit checks anywhere business finds you with Synovus Gateway Mobile Deposit¹ or from your office using Synovus Gateway Remote Deposit² and a desktop scanner.



Real-time financial data. Get up to the minute actionable business insights with balance and transaction reporting detail at your fingertips. Plus, access financial tools to help manage cash flow and budgeting.



Streamlined, secure electronic transactions. Eliminate check writing, reduce costs and increase security by leveraging Wire Transfer² or Automated Clearing House² (ACH) – including same-day ACH – for collecting and disbursing funds.



Enhanced security and controls. Take advantage of multiple layers of fraud protection and tools, including strong user management, dual control for transaction release, and the ability to set alerts at the account level.

Want to learn more about new features?

Why not take a test drive? Visit digitaldemos.synovus.com for interactive demos of frequently used online and mobile functions.

Preparing for Synovus Gateway

Visit synovus.com/gateway for:

- **Readiness Checklist** – outlines recommended actions to ensure your business is prepared
- **Synovus Gateway Transition Guide** – provides comprehensive transition details, including log in instructions and FAQs
- **Synovus Gateway Bill Pay Get Started Guide** – outlines steps to set up eBills within the new Synovus Gateway Bill Pay application
- **Additional documentation and resources** – access to user guides for online and mobile services, digital demos and more

Have Questions?

If you have reviewed the resources above and still have questions, contact your relationship manager or call Synovus Customer Care at 1-888-SYNOVUS (1-888-796-6887).

SYNOVUS®

¹ The Synovus Gateway mobile application requires your mobile service provider's data and/or text plan. Message and data rates may apply.

² Separate approval, agreement, fees and/or additional balances may apply

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