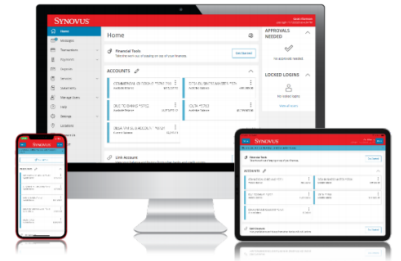


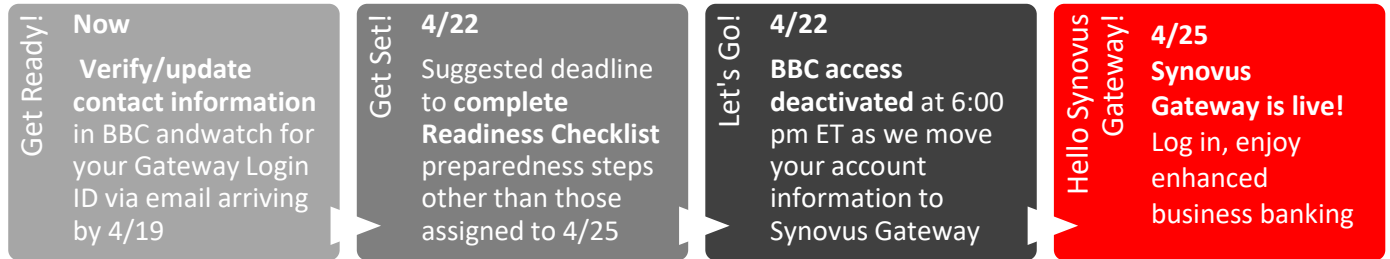
SYNOVUS GATEWAY BUSINESS ENHANCEMENT SUMMARY



Get ready for digital business banking anytime, anywhere.

On **April 25, 2022**, Synovus GatewaySM – our enhanced digital business banking solution – will replace the Business Banking Center (BBC) and Business Internet Banking (BIB) services. The information below provides an at-a-glance overview of information to help you prepare.

Important dates



Delete outdated user information to ensure only active user information and valid databases transition
Administrators should review user information and permissions within BBC to verify service and account access is properly aligned, delete outdated information, and delete user information for those who no longer have access. Also, if applicable to the services you use, delete payment databases and recipient information no longer in use.

Enhanced features

- Accounts and Transactions
- Synovus Gateway Mobile App¹
- Statements
- Alerts
- External Account Aggregation
- Financial Management Tools
- Synovus Gateway Business Bill Pay
- Quicken® and QuickBooks® Direct Connect
- Stop Payments
- Automated Clearing House (ACH)²
- Domestic Wire Transfer¹
- Synovus Gateway Remote Deposit²
- Synovus Gateway Mobile Deposit¹
- Positive Pay¹

Benefits



Powerful convenience. Complete daily cash management tasks wherever business takes you. The Synovus Gateway Mobile App¹ for iOS® and Android® provides anytime, anywhere accessibility across any device.



Extended deposit options^{1,2}. You have the flexibility to deposit checks anywhere business finds you with Synovus Gateway Mobile Deposit¹ or from your office using Synovus Gateway Remote Deposit² and a desktop scanner.



Real-time financial data. Get up to the minute actionable business insights with balance and transaction reporting detail at your fingertips. Plus, access financial tools to help manage cash flow and budgeting.



Streamlined, secure electronic transactions. Eliminate check writing, reduce costs, and increase security by leveraging Wire Transfer² or Automated Clearing House² (ACH) – including same-day ACH – for collecting and disbursing funds.



Enhanced security and controls. Take advantage of multiple layers of fraud protection and tools, including strong user management, dual control for transaction release, and the ability to set alerts at the account level.

Want to learn more about new features?

Why not take a test drive? Visit digitaldemos.synovus.com for interactive demos of frequently used online and mobile functions. Plus, view a demo on how to log in to Synovus Gateway to get up and running on April 25.

Preparing for Synovus Gateway

Visit synovus.com/gateway for:

- **Readiness Checklist** – outlines recommended actions to ensure your business is prepared and Gateway log in instructions.
- **Synovus Gateway Transition Guide** – provides comprehensive transition details, including frequently asked questions.
- **Synovus Gateway Bill Pay Get Started Guide** – outlines steps to set up eBills within the new Synovus Gateway Bill Pay application.
- **Synovus Gateway QuickBooks User Guide** – learn more about how Synovus Gateway, combined with QuickBooks® accounting software, enables you to seamlessly integrate your Synovus account information, transfer funds between Synovus accounts, and quickly and easily download transactions.
- **Additional documentation and resources** – access to user guides for online and mobile services, digital demos and more.

Have Questions?

If you have reviewed the resources above and still have questions, call Synovus Customer Care at 1-888-SYNOVUS (1-888-796-6887) and say “Gateway.”

¹The Synovus Gateway mobile application and the Symantec VIP mobile app requires your mobile service provider’s data and/or text plan. Message and data rates may apply.²Separate approval, agreement, fees and/or additional balances may apply. All services are subject to approval. The service marks and trademarks used herein belong to their respective owners. Android is a trademark of Google LLC. ©2022 Synovus Bank. Member FDIC. 0/18/22