

## Synovus Treasury Management Services Web Image Service Addendum

- 1. Acceptance of Web Image Service. By selecting the Web Image Service (the "Imaging Service") on the Enrollment Form, you agree to the terms of this Imaging Addendum (the "Imaging Addendum") and this Imaging Addendum thereby becomes a part of the Master Services Agreement for Treasury Management Services (the "Master Services Agreement"). The Master Services Agreement, together with this Imaging Addendum, shall constitute one "Imaging Agreement" for the Imaging Service the terms and conditions of which shall be binding upon both parties and shall govern the establishment and continued use by Customer of the Imaging Service. Customer acknowledges the receipt of a copy of this Imaging Addendum and the current Master Services Agreement. This Imaging Addendum is effective as of the date accepted by Bank. Capitalized terms used but not defined herein shall have the meanings provided in the Master Services Agreement. If a discrepancy or inconsistency is determined to exist between the terms of the Master Services Agreement and the terms of this Imaging Addendum, the terms of this Imaging Addendum will control with respect to the Imaging Service, but only to the extent necessary to resolve the discrepancy or inconsistency.
- 2. **The Imaging Service.** You may use the Imaging Service to view account statements, checks, deposits, and items deposited on each of your Accounts for the Imaging Service as designated in the Imaging Service section of the Enrollment Form. Your account statements, checks, deposits, and items deposited on each of your Accounts are available for review each month in your Imaging Service dashboard for secure log-in and viewing.
- 3. **Retention.** Account statements, checks, deposits and items deposited on each of your accounts are available through this Imaging Service for a period of five (5) years. Bank shall retain original account statements, checks, deposits, and items deposited for a period of seven (7) years. During this retention period, Customer can request images of account statements, checks, deposits and items deposited subject to Bank's associated fees. Bank reserves the right to change retention schedules at any time without notice to Customer.
- 4. Review. Unless otherwise expressly agreed by Bank, Customer understands and agrees that paper statements, checks, deposits, and items deposited on each of your Accounts will no longer be sent by Bank for such Accounts but this does not obviate or relieve Customer of its obligations under the Agreement to examine its statements, checks, deposits, and items deposited on each of your Accounts with reasonable promptness and promptly notify us of any unauthorized payments or alterations (see Section 8 of the Agreement).
- 5. Sufficiency of Statement. Customer acknowledges that the Account information provided is pursuant to this Imaging Addendum shall constitute a sufficient Account statement, as provided in Uniform Commercial Code 4-406, as amended, as well as for purposes of any similar statute, rule, regulation or ordinance of the United States or any State, County, or Municipality. Customer further waives and releases any claim that such Account information does not constitute an adequate Account statement or comply with applicable notice requirements.