

# Our Customer Service Makes the Difference!

*Below are just a few of the comments from our customers.*

“Your loan officer made the experience positive and she exceeded our expectations in being helpful and professional.”

Patricia H., Fortson, GA

“My loan officer came in on a Saturday just to help me get the process started—you couldn’t ask for better service!”

John P., Columbus, GA

“This was the best experience I have ever had at competence in securing and processing a mortgage.”

Thomas V., Huntsville, AL

“I have been to 8 closings—this was the best prepared and executed. Excellent service.”

F. B., Tifton, GA

“Your loan officer is a very efficient person! Everyone was extremely efficient. I have never done business like this before. Excellent!”

Billie Jean C., Bowdon, GA

“Our loan officer and his team represented the smoothest part of our new home construction experience.”

Francis P., Warner Robins, GA

“My experience was the best even in dealing with a mortgage company. Our loan officer did an outstanding job—made the process easy—as real asset. Synovus will be my first choice for my next mortgage need. The superior customer service made the difference.”

Allen W., Montgomery, AL

“Our loan officer has always been so helpful in our past mortgage applications...This was more of his same excellent and helpful service.”

Ann S., Nashville, TN

“Our loan officers were absolutely the most professional and accommodating people to work with on a sometimes challenging process.”

Richard K., Pensacola, FL

“We have not worked with a mortgage company for many years. It was a pleasure with Synovus. Our loan officer could not have been nicer!”

Jerry K., Savannah, GA

“The loan process was comfortable, professional, and friendly. Our loan officers made me feel important, and like my business mattered to the company. I am truly amazed and thankful.”

Deborah B., Savannah, GA

“Our loan officer went above and beyond to assist us. She is very thorough, and makes you feel comfortable through the process.”

Gordon B., Leesburg, GA

“We were very pleased with our loan officer’s attentiveness and patience explaining the details and processes to first time buyers. The whole process was friendly, pleasant and informative.”

Kathleen D., Athens, GA

“I will use Synovus as long as I am able to! They are a great company.”

Elizabeth N., Athens, GA

“Our loan officer was outstanding. She provided expert knowledge, professionalism and enthusiasm in handling our loan. Your staff is a true asset to Synovus.”

Larry D., Brunswick, GA

“We were provided with excellent service and will continue our relationship with Synovus. Thanks.”

Edward G., Brunswick, GA

“Our loan officer went above and beyond making sure our loan closed quickly. She is personable, professional and an asset to your company.”

Gary L., Carrolton, GA